

The Statement of Work ("SOW") No. 001 is made as of December 15, 2020 pursuant to the Technical Support Service engagement between DBAdmin LLC ("Consultant") and The County of Sonoma ("County").

Scope of Work:

Consultant will be responsible for delivery related to configurations, expertise, advice, analytical support, database/system administration, application database changes, documentation, troubleshooting, and knowledge transfer related to database administration support for Sonoma County's centralized Integrated Justice System . Additional areas of responsibility to include:

- Administer, support and maintain database systems.
- Daily monitoring of database activity and performance.
- Create, update and document database configurations.
- Tune databases, as required, to ensure optimal performance and response time.
- Plan and manage space allocations.
- Gather statistics on database usage.
- Work with IBM Informix to troubleshoot issue.
- Perform historical data unloads to keep optimal performance.
- Write UNIX scripts, SQL, Stored Procedures, Triggers, as required.
- Perform system and database troubleshooting and problem resolution.
- Provide technical guidance to Applications Developers.
- Database changes review / implementation.
- Ensure database archives.
- Restore/Refresh databases as needed/requested.
- Knowledge transfer in all above mentioned areas

