

## HEALDSBURG FIRE DEPARTMENT

601 Healdsburg Ave Healdsburg, Ca 95448

fire@ci.healdsburg.ca.us cityofhealdsburg.org

(707) 431-3360 FAX (707) 431-3146

September 10, 2019

To:

Bryan Cleaver, Director of Emergency Services Sonoma County, California

From:

Jason Boaz, City of Healdsburg Fire Chief

RE:

Bell's Ambulance Service

I am writing to support Bell's Ambulance Service in continuing to provide emergency medical services to the City Healdsburg. They have provided this service to our citizens for over six decades and are in good standing. The owners are active in our community, available to help when we call and have provided this emergency medical care at no cost to our city and without taxation.

Bell's owners communicate with us, make themselves available and are appreciated and trusted by the citizens of Healdsburg. They live in our community and are our neighbors. This relationship works well.

The owners of Bell's Ambulance have lived in Healdsburg their entire lives. They sit on various committees and have contributed to fund raisers for local charities, including our local hospital. Their many decades of service give them a unique understanding of the needs of our citizens and community. They use the most updated and current equipment and have excellent paramedics and EMT's.

In summary, we are satisfied with the service Bells Ambulance provides to the City and are not seeking any alternative provider at this time.

Respectfully,

Jason Boaz Fire Chief

City of Healdsburg



Town of Windsor 9291 Old Redwood Highway P.O. Box 100 Windsor, CA 95492-0100 Phone: (707) 838-1000 Fax: (707) 838-7349

www.townofwindsor.com

Mayor Bruce Okrepkie

Vice Mayor Dominic Foppoli

Councilmembers Debora Fudge Mark Millan Sam Salmon

Town Manager John Jansons

November 13, 2018

Bryan Cleaver, Director of Emergency Services, Sonoma County, California 2300 County Center Drive, Suite 220, Building B Santa Rosa, CA 95403

FIRE&EMSUCS NOV2718

RE: Bell's Ambulance Service

Dear Mr. Cleaver:

We are writing to support Bell's Ambulance Service (Bell's) continuing to provide emergency medical services to Windsor. They have provided this service to our citizens for over six decades. The owners are active in our community, available to help when we call, and have provided this emergency medical care at no cost to our Town, nor do they receive any tax dollars.

Nearly 20 years ago, there was consideration of changing who provided this service to Windsor and our Town Council meeting was overwhelmed with thousands of voters supporting Bell's. At that time, we unanimously communicated to your office to endorse Bell's. Their service has been excellent and therefore, see no reason to make changes.

Bell's owners communicate with us, make themselves available, and often times we witness admiration towards them from citizens, Town employees, and others whom have been touched by their service. They live in our community and are our neighbors.

We also understand your office has the ability to secure their service area via County contract and thus prevent any competitive type atmosphere in medical emergencies; this would be very important, as a vision of services fighting over patients/citizens does not appear healthy for anyone involved.

We also understand that securing Bell's area by contract with your agency, you would be able to guarantee service standards and operational minimums. While we have no complaints or requests at this time, we would be interested in being made aware of how this affects us.

Besides providing emergency services to our area and being part of our community, Bell's provides ambulances for our Town events when needed. We appreciate their service and urge you to continue their services to the Windsor community.

Sincerely,

Bruce Okrepkie

Mayor

cc: Town Council