

# Department Head Update on Services

SONOMA COUNTY DEPARTMENT OF AGRICULTURE/WEIGHTS & MEASURES

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Presented to:

Sonoma County
Board of Supervisors

Presented by:

Andrew F. Smith
Agricultural Commissioner/
Sealer of Weights & Measures



# Staffing

- ▶ Total FTEs: 34
- ► EEs working remotely: 17 or 50%
- ▶ EEs working in office and/or field: 17 or 50%
- ▶ 16 Extra-Help Ag Program Assistants working in the field



## Agriculture Services Currently Performed

- Pesticide use complaints
- Phytosanitary certificates
- Quarantine shipment inspections
- Wildlife services
- European Grapevine Moth trapping +
- Pest detection trapping +
- Glassy-winged Sharpshooter trapping +
- Pesticide use surveillance +



## Weights & Measures Services Currently Performed

- ► Fuel contamination complaints
- ▶ Petroleum inspection work +
- Responding to general complaints +
- Devices +
  - ► Farm market scales
  - Sub-meter testing
  - ▶ LPG meters and truck inspections
  - Livestock scales
  - ▶ Truck scales



## Land Stewardship Services Currently Performed

- Land use permitting
  - VESCO
  - Cannabis
  - Hemp



#### Impacts on Department Services Currently Performed

- ► Changes in expectations
- ▶ Increased time it takes to issue paperwork, registration, permits, certs, etc.
- ▶ More correspondence with stakeholders and the public by phone and email
- Created work-arounds for processing payments and accepting applications
- Dedicated staff to certain program work
- ► Some program work has been delayed



#### Department Services on Pause

- Agriculture
  - > Some policy amendment work has been delayed due to the crisis
- ▶ Weights & Measures
  - Price Verification and Quantity Control inspections are on hold through SIP
- ► Land Stewardship
  - No services on pause



#### How We Make It Work

- ▶ Communication is key to success
- ► Regular check-ins
- ► Keeping employees engaged
- ▶ Daily emails



