



SUMMARY REPORT

Agenda Date: 12/17/2019

To: Sonoma County Board of Supervisors

Department or Agency Name(s): Human Services

Staff Name and Phone Number: Paul Dunaway 565-3673, Tracy Repp 565-5982

Vote Requirement: Majority

Supervisorial District(s): All

Title:

Senior Advocacy Services Contract Amendment #2

Recommended Action:

Authorize the Director of the Human Services Department to execute contract amendment #2 with Senior Advocacy Services in the amount of \$97,263 for FY 2019/20.

Executive Summary:

On September 13, 2019, the Human Services Department received an amendment to the contract with the California Department of Aging, increasing funds for the Ombudsman Program.

The Department is requesting that the Board approve a contract amendment #2 with Senior Advocacy Services to increase the baseline funding by \$83,264 and allocate \$13,999 in one-time only funding in Fiscal Year 2019/20 for a total increase of \$97,263; bringing the contract total to \$795,938.

Discussion:

Area Agency on Aging Programs Contract Amendment

The California Department of Aging (CDA) issues Standard Agreement Amendments each year to allocate changes to fiscal year baseline funding for Area Agency on Aging contracted services for older and disabled adults in the community. CDA issued Standard Agreement AP-1920-27 Amendment 1, funding for FY19/20, which included the increase for the Ombudsman Program.

An original contract for \$ 693,767 was approved by the Board on July 11, 2019. Amendment #1, executed on August 29, 2019, added \$4,908 in additional funding to support our Medicare improvements for Patients and Providers Act (MIPPA) program. This amount did not require Board approval.

Ombudsman Program

The Ombudsman Program provides services to protect the health, safety, welfare, and rights of individuals who are residents of long-term care facilities (i.e. nursing, skilled nursing, residential care facilities for the elderly, and other similar adult care homes). Under the direction of the contractor's Director or Volunteer Coordinator, staff and volunteer ombudspersons are individually certified by the State Ombudsman to investigate and resolve complaints made by or on behalf of long-term care facility residents, including elder abuse allegations in the facilities. Contract staff and volunteers provide consumer information regarding long-term care facilities and community education on long-term care issues and laws affecting older adults residing

in the facilities. These activities are contracted to and administered by Senior Advocacy Services (SAS).

Activities of the Ombudsman program include:

1. Resolve at least 80% of the complaints received (approximately 1,025 complaints received per fiscal year).
2. Visit at least 20 Skilled Nursing Facilities not in response to a complaint per fiscal year
3. Visit at least 60 Board & Care Facilities not in response to a complaint per fiscal year
4. Attend approximately 100 meetings with facility Resident Councils
5. Attend approximately 20 meetings with facility Family Councils
6. Provide approximately 5,000 consultations to individuals

Provide approximately 25 community education sessions

Prior Board Actions:

July 9, 2019: Board approved Resolution #19-0281 California Department of Aging Standard Agreement for Fiscal Year 2019-2020.

June 11, 2019: Board approved Senior Advocacy Services Contract for Fiscal Year 2019-2020.

January 8, 2019: Board approved Senior Advocacy Services Contract Amendment #2 for Fiscal Year 2018-2019.

October 16, 2018: Board approved Council on Aging, Petaluma People Services Center, and Senior Advocacy Services Contract Amendments #1 for Fiscal Year 2018-2019.

FISCAL SUMMARY

Expenditures	FY 19-20 Adopted	FY20-21 Projected	FY 21-22 Projected
Budgeted Expenses	\$698,675	\$781,939	
Additional Appropriation Requested	\$97,263		
Total Expenditures	\$795,938	\$781,939	
Funding Sources			
General Fund/WA GF			
State/Federal	\$781,939	\$781,939	
Fees/Other	\$13,999		
Use of Fund Balance			
Contingencies			
Total Sources	\$795,938	\$781,939	

Narrative Explanation of Fiscal Impacts:

The current fiscal year budget of \$698,675 will be augmented by additional revenues from the California Department of Aging in the amount of \$97,263, which is comprised of \$83,264 in baseline (recurring) funding and \$13,999 in one-time funding. A budget resolution from a prior board action on 7/9/2019 regarding this contract with CDA allows the Human Services Department to modify appropriations accordingly. The funding

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augmentation is a State allocation that must be drawn down through the filing of expense reimbursement claims each year after the contract is renewed annually. The revenue augmentation and associated expense appropriation will be posted to subsection 24030153 Area Agency on Aging (AAA) against General Ledger code 53012 (Support & Care of Persons)

Staffing Impacts:			
Position Title (Payroll Classification)	Monthly Salary Range (A-I Step)	Additions (Number)	Deletions (Number)

Narrative Explanation of Staffing Impacts (If Required):

N/A

Attachments:

Senior Advocacy Services Contract Amendment #2

Related Items "On File" with the Clerk of the Board:

None