



Status Update: PG&E Power Shutoff October 8-11, 2019

Sonoma County Board of Supervisors

October 15, 2019

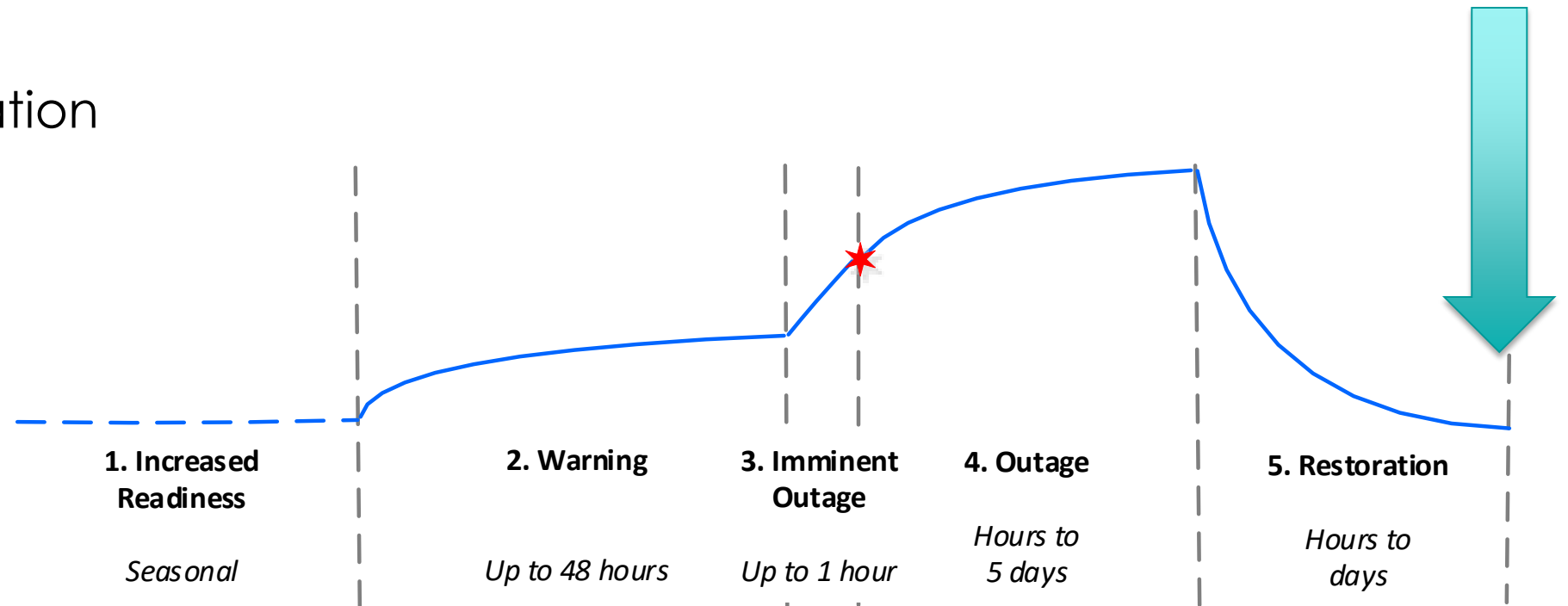
Discussion Points

- Preparedness
- Incident Overview and Timeline
- Forecast vs Actual Shutoffs
- Notification
- Coordination
- Response
- Medical/Health
- Continuity of Operations
- Public Information
- Community Impacts
- Damages/Costs
- Next Steps



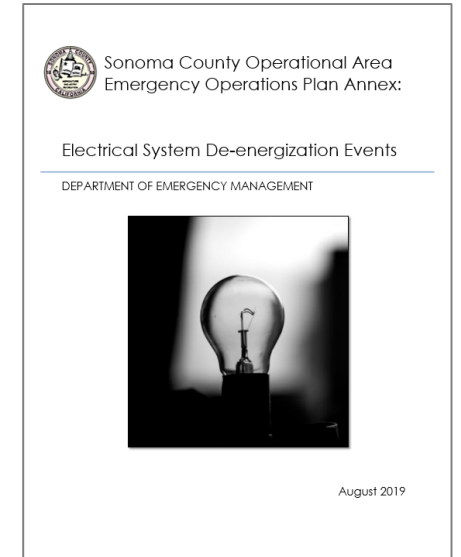
Overview & Timeline

- Oct 6: PG&E Watch
- Oct 8: PG&E Warning
- Oct 9: Outage
- Oct 10-12: Restoration



Preparedness

- De-energization Annex
- Continuity of Operations Plan (COOP)
- Stakeholder engagement
- Public education
- Lessons learned from previous events
- General Services actions
 - Facilities
 - Generators
 - Fuel
 - Fleet
 - Sonoma Veteran's Building



Power Shutoff Forecast vs Actual

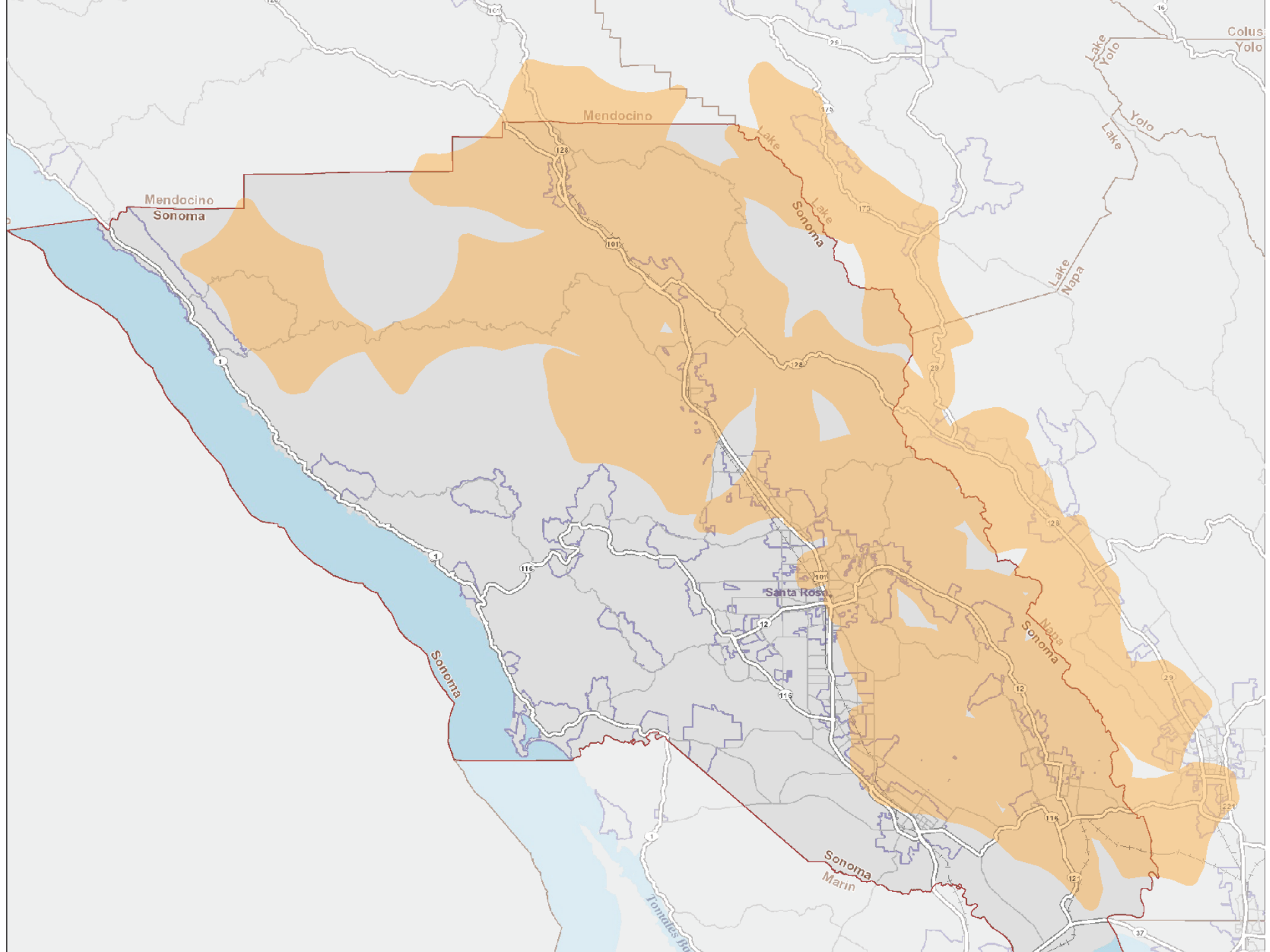
Forecast

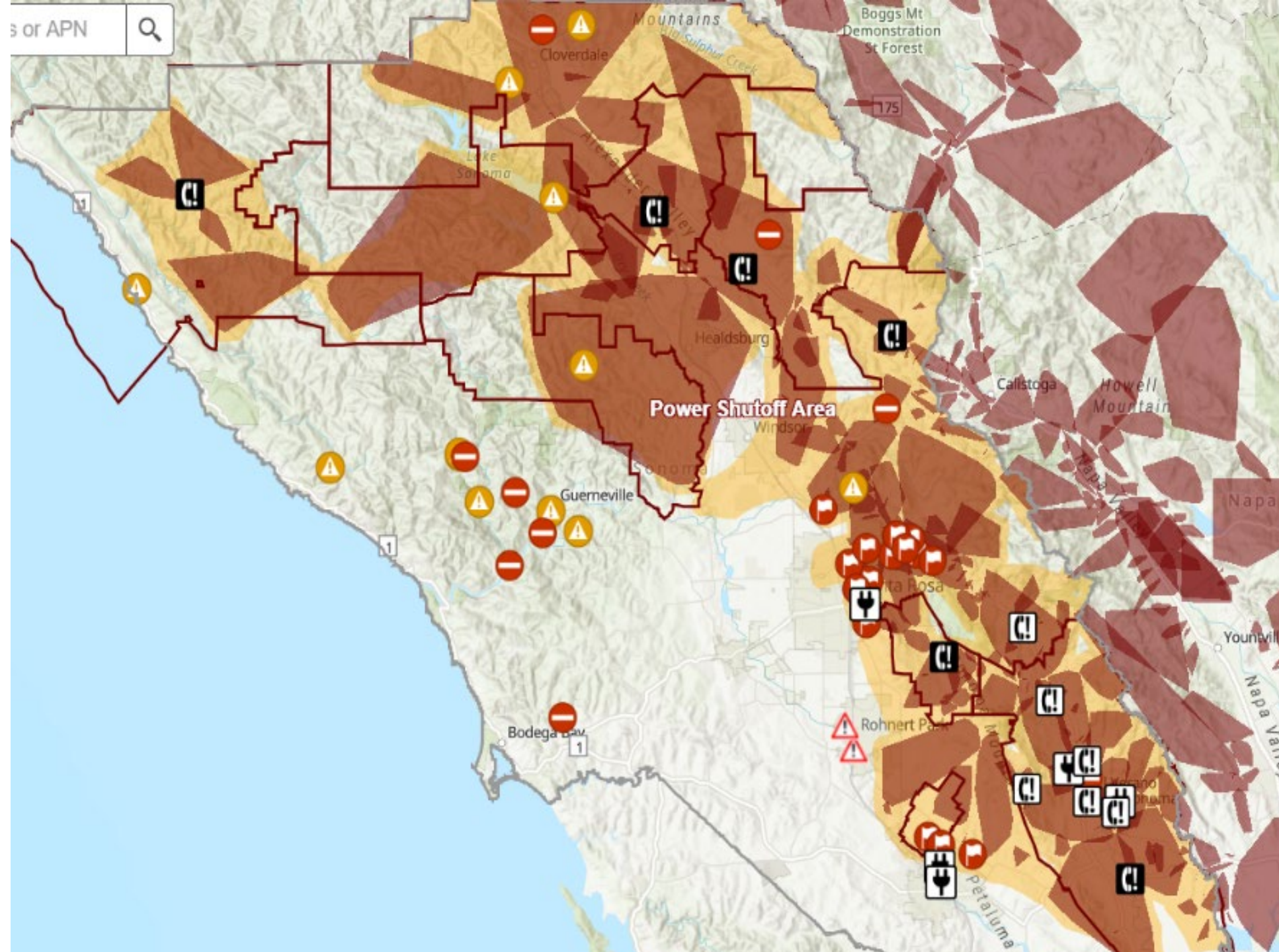
- 66,000 customers
- 262,000 residents

Actual

- 63,000 customers
- 195,000 residents

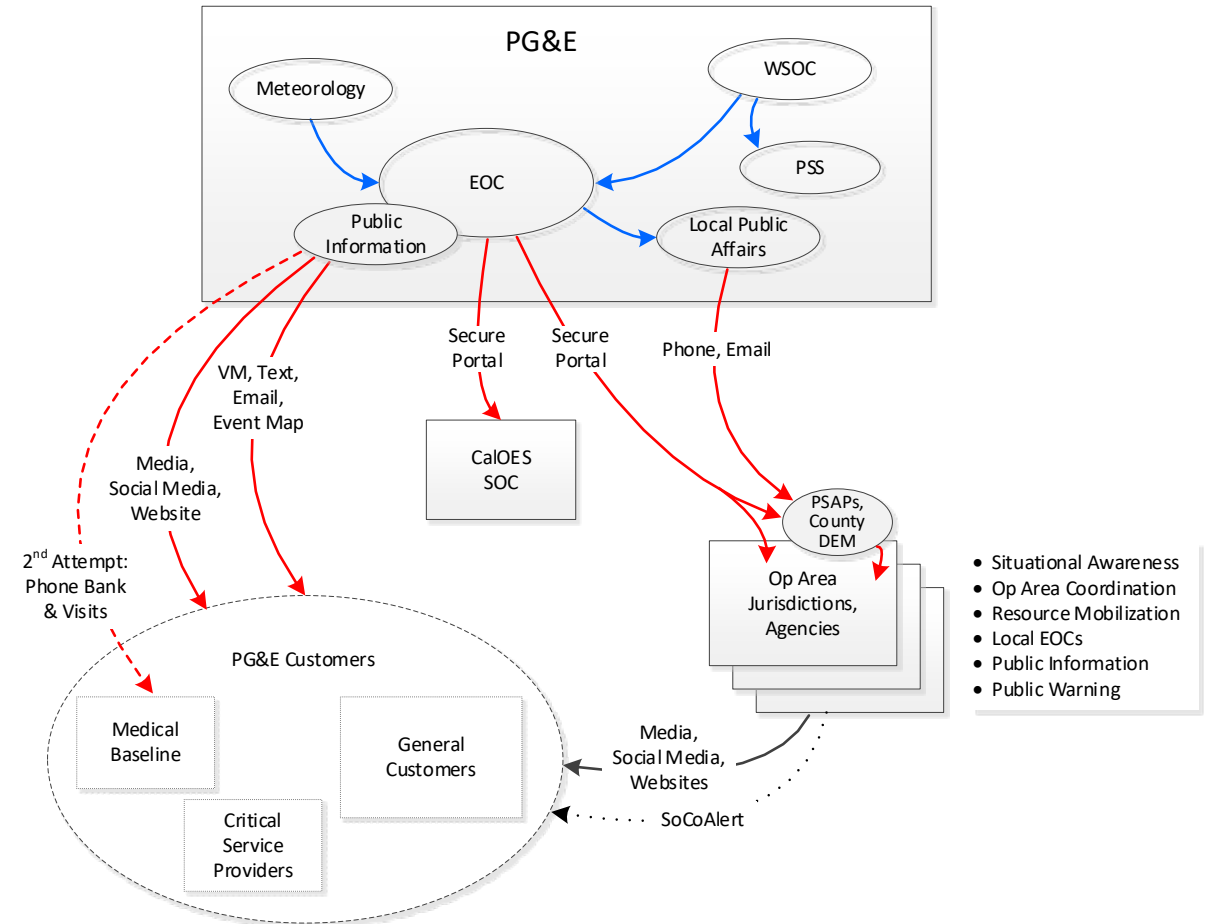






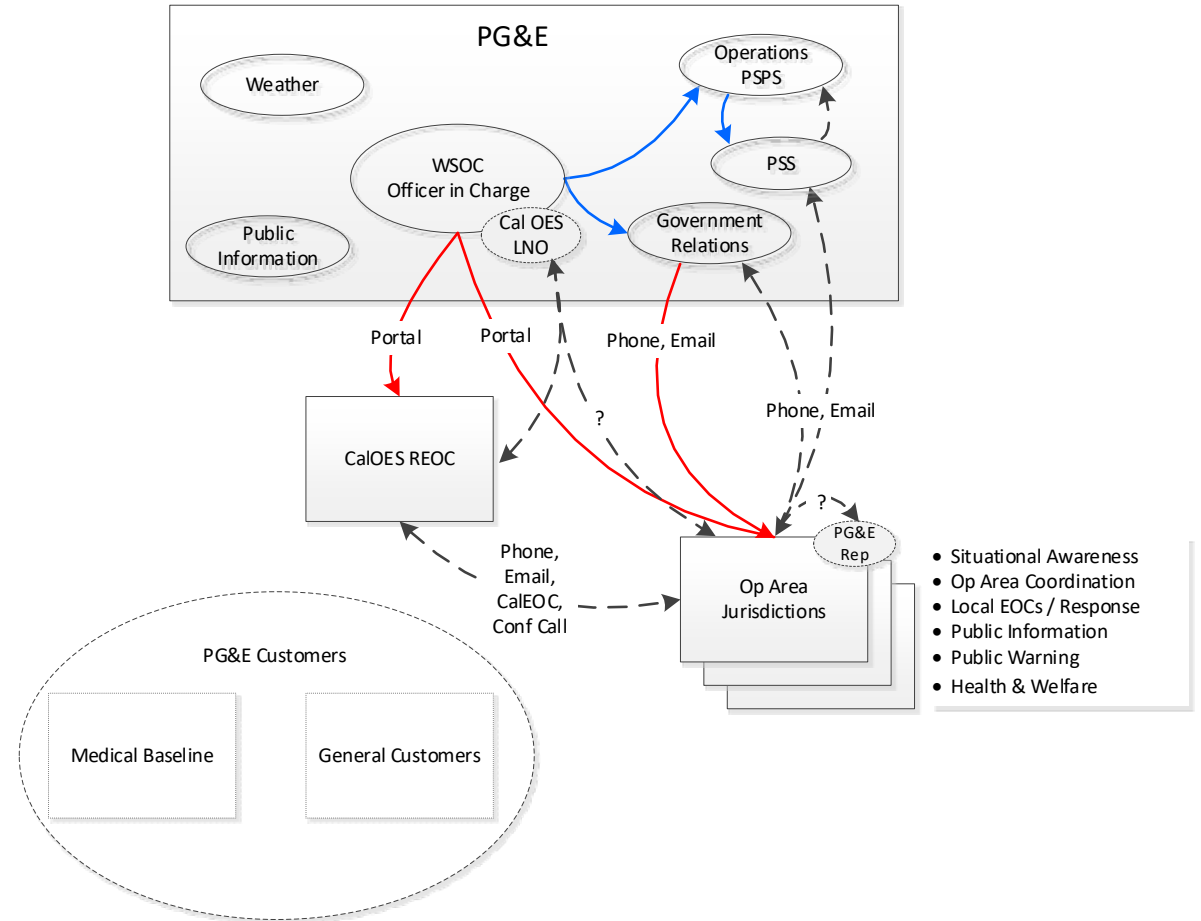
Notification

- PG&E Calls
- Operational Area Notifications
- Outage Forecast Maps
- Customer notifications



Coordination

- Operational Area Conference Calls
- Operational Area Updates
- PG&E Conference Calls
- PG&E Rep
- County Representatives to PG&E EOC
- CalOES Calls (2)
- CalOES Telecommunications Call



Response

- Proclamations of Emergency
- Emergency Operations Centers (EOCs)
- Department Operations Centers (DOCs)
- Public Safety
- Sonoma City/County Community Charging Center
- Community Resource Centers (CRCs)
- Emergency Reporting Stations
- Fire Staff Up



Outreach to Vulnerable Individuals

- Outreach to Individuals with Access and Functional Needs
- Use of Databases
 - In Home Supportive Services (IHSS)
 - PG&E Medical Baseline List
 - Medicare emPOWER
- 2-1-1



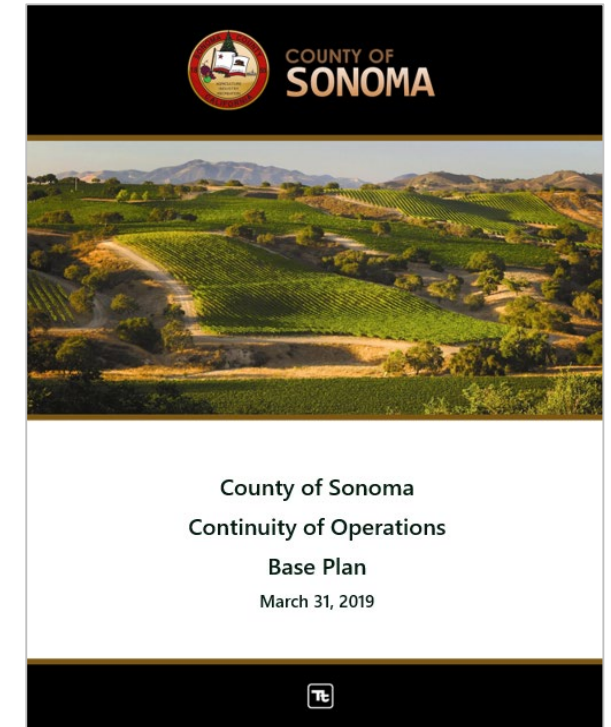
Medical / Health

- Medical System – Health Care Coalition
 - Planning calls/meetings
 - Daily calls with partners, daily situation reports, HealthNet Radio roll calls
 - On generator: 2 hospitals, 7 Skilled Nursing Facilities, 3 Urgent Care Centers
- Public Health / Behavioral Health
 - Medication at 4 sites
 - Individual client outreach
- Environmental Health
 - Contacted 3000+ facilities
 - 350 affected – assisting as needed



Continuity of Operations

- Department COOP Coordinators
 - Identify Critical Essential Functions
 - Identify Critical Resource Needs to Perform Essential Function
- COOP Group (ISD, GSD, HRD, CAO)
 - Prioritize Critical Functions at County Level
 - Identify Alternate Work Locations and Infrastructure
- Impacts on County Campus
 - Light Fleet
 - Family Justice Center
 - Courts
- Other County Work Locations
 - Juvenile Justice Center
 - Impacts to Health & Human Services
 - Road Yards
 - Parks



Continuity of Operations (Cont.)

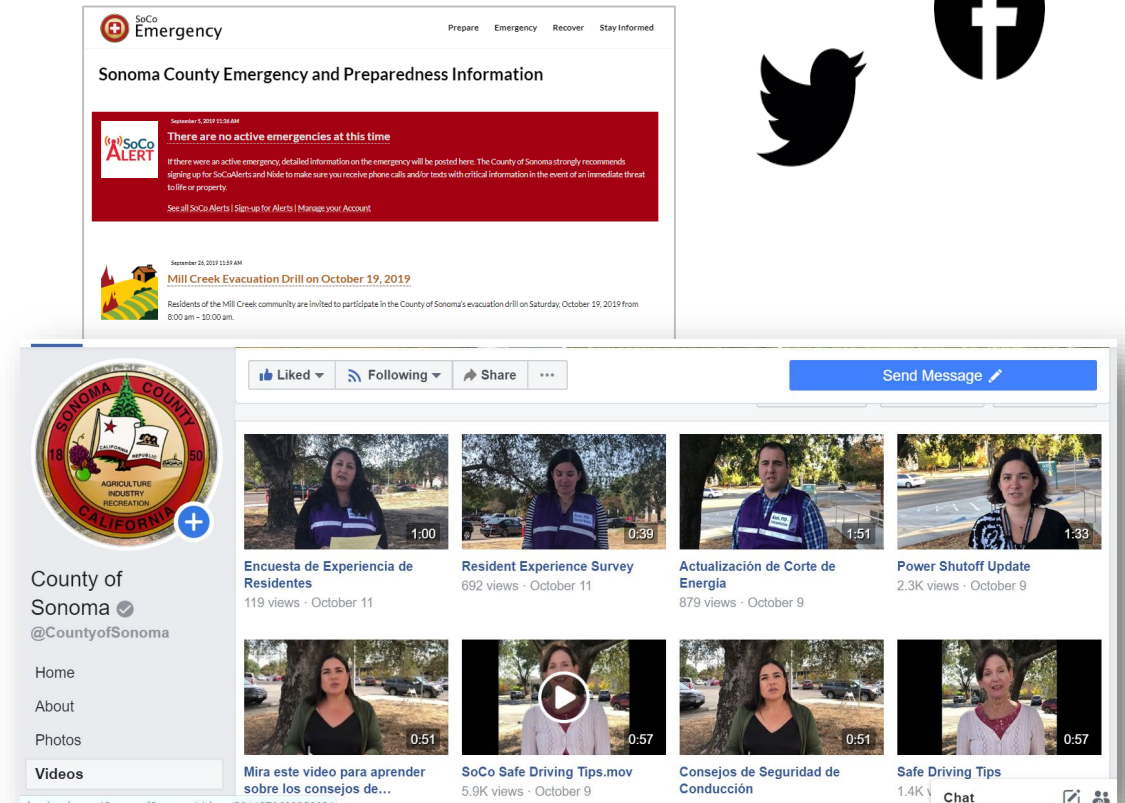
Continue to Provide Critical/Essential Functions to the Public:

- Prioritizing Departmental Requests
- Identifying Alternate Facilities
 - Mobile Office Space - Trailer
 - Alternate County facilities and off-site facilities
- Coordinating IT resources
- Communicating with Departments
 - Updates from PG&E
 - Expected and Actual Impacts to Facilities
 - Available Resources
 - Impacts to Employees
- Conducting Facility Safety Inspections



Public Information

- Joint Information Center (JIC)
- 268 Social Media Posts (Bilingual)
 - 96 Facebook
 - 160 Twitter
 - 10 Videos
 - 12 Nextdoor
- 74 Media contacts (phone & interviews)
- Daily fact sheets, media releases
- SoCoEmergency.org
 - 145K users
 - 9K Spanish
 - 318K page views
- County GIS map



Community Impacts

- Telecommunications
- Water Systems
- Traffic Collisions
- School Closures
- Food Services
- Social Fabric



Damages / Costs

- County Government Response: \$315K (*est.*)
- Operational Area Response Total: \$1.3M (*est.*)
- Other



Economic Impacts

- Business Impact Survey
 - Countywide partnership
 - October 14-18, 2019
 - Location, Industry, Losses (\$)
- Calculating the Impact
 - \$6.5 – \$15M



MOODY'S
ANALYTICS



Next Steps

- County Surveys (Resident, Business, Healthcare)
- Operational Area Debrief
- PG&E Debrief
- After Action Reports (County, State, PG&E)
- CDAA Determination
- Revised Annex (2020)



Questions / Discussion

