



## OUR HOUSING CRISIS NEEDS A STRATEGY

- Unaffordability
- Overcrowding
- Long commutes
- Sprawl
- Climate change
- Health and well being of seniors, people with disabilities
- Vulnerable families, children and youth
- An insecure safety net
- Educational outcomes
- Income and wealth disparities

- Environmental justice
- Worker recruitment and business retention
- Resilience and preparedness
- Quality of life
- Multiple institutions scrambling but not coordinating
- Fragmentation and duplication in entitling, permitting, financing, developing and incentivizing housing
- Recidivism

# Commission as Lead Agency

- Historically "under the radar"
- Rapid change that has stressed the organization
- Internal systems capacity starting to increase
- Supporting the workforce
- Housing voucher wait list change
- Need to build on recent accomplishments



#### External Influences

- Low-income renters most impacted by fires
- Recognition of historic disparities
- Recovery framework as a driver
- Attention on homelessness
- Increasing State funding
- Urgency of regional collaboration
- Opportunities to use County land



### Strategic Anchors

#### Vision

Homes for all in thriving and inclusive neighborhoods

#### Mission

Opening doors to permanent housing and opportunity

#### Values

Stewardship, Cooperation, Ingenuity, Dignity, & Social Equity

### Goal 1: Foster a Strong Team

- Recruitment, Retention, & Development of Staff
- Timely & Accurate Information for Staff
- Clear & Consistent Program Support



#### Goal 2: Build Trust through Proactive Engagement

- Meaningful Engagement with & Input from All Members of the Public
- Creation of Effective Communication Tools
- Support & Equip Employees to Provide Exceptional Service



#### Goal 3: Create Pathways to Housing and Community Resources

- Continuous Improvement of Service
- Client-Centric Systems of Care
- Development & Capital Investment Pipeline
- Stewardship and New Collaborations



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Strategies by Division









**Build Trust through Proactive Engagement** 

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Support & Equip Employees to Provide Exceptional Service

Strategies by Division









Create Pathways to Housing and Community Resources

Continuous Improvement of Service

Client-Centric Systems of Care

Development & Capital Investment Pipeline

Stewardship and New Collaborations

Strategies by Division













Rental Assistance



Ending Homelessness



#### RECOMMENDED ACTION

Accept the Community Development Commission
Three-Year Strategic Plan