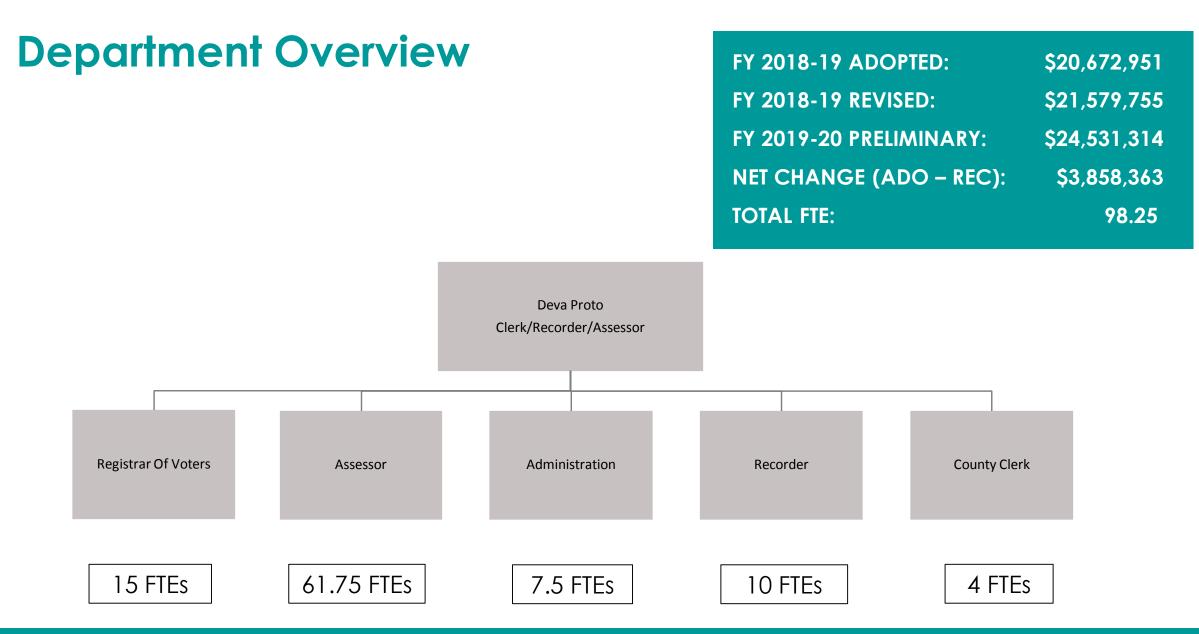
County Clerk-Recorder-Assessor Department







County Clerk-Recorder-Assessor

Key Operational Challenges and Opportunities

Key departmental challenges:

- Loss of general fund revenue, putting mandated services at risk
- Increased workload in the Assessor's Office due to 2017 Wildfires and 2019 Floods
- Successfully implementing the March 2020 Presidential Primary

Opportunities for outside funding:

 Possibility of state funds in summer for Assessor, requiring matching funds from County

Continuous Process Improvement of operations has allowed maintained services



Department Challenges & Opportunities – Registrar of Voters

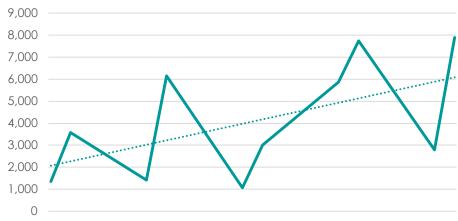
- Mandated by CA Election Code, Government Code
- Biggest Ongoing Challenges
 - Increasing workload due to new mandates and increased voter participation
 - Return Postage Paid Vote By Mail Ballots
 - Conditional Voter Registration
 - Accessible Sample Ballot and Voter Information Guide, language translations
 - Motor Voter II
 - Pre-registration for 16 & 17 year olds
 - Statewide Voter Registration Integration
 - Increased pressure for faster results
- Biggest Opportunity
 - New Voting System



Department Reduction Impacts – Registrar of Voters

*.....

Total Ballots Returned 200,000 9,000 180,000 8,000 160,000 7,000 140,000 6,000 120,000 5,000 100,000 4,000 80,000 3,000 60,000 2,000 40,000 1,000 20,000 0 0 **Ballots** Challenged 5,000 4,500 4,000 3,500



Total Provisional Ballots

Conditional Voter Registration





3,000

2,500

2,000

1,500

1,000

500

0

.....

······

Department Reduction Impacts – County Clerk

- Mandated primarily by Government Code 26801-26861, County Clerk
 - Additionally, Health & Safety Code, Fish & Game Code, Business & Professional Code, Family Code, etc.
- 85% funded by revenue
 - Vital record fees set by state
- Impacts of Cuts
 - 20% staffing decrease
 - Reduced hours for customer service
 - Reduction/elimination of marriage ceremonies
 - Loss of further revenue generated by marriage ceremonies
 - Longer wait times for vital records and filings
 - Requirements for REAL ID
 - Risk of not meeting legal mandated deadlines (CEQA notices)



Department Reduction Impacts – Recorder

- Mandated primarily by Government Code 27201-27399, Recorder
 - Additionally, Probate Code, Revenue & Taxation Code, Business & Professional Code, Civil Code, etc.
- Funded by special revenue
- Revenues have not kept pace with expenses
 - Maximum base recording fee set by state law (Last updated in 2009)
- Additional mandates imposed (Building Homes and Jobs Act fee)
- Impact of proposed cuts
 - 23% reduction in staff
 - Reduced hours for customer service
 - Increased processing and wait times
 - Risk of not meeting legal mandated timelines for recording and indexing



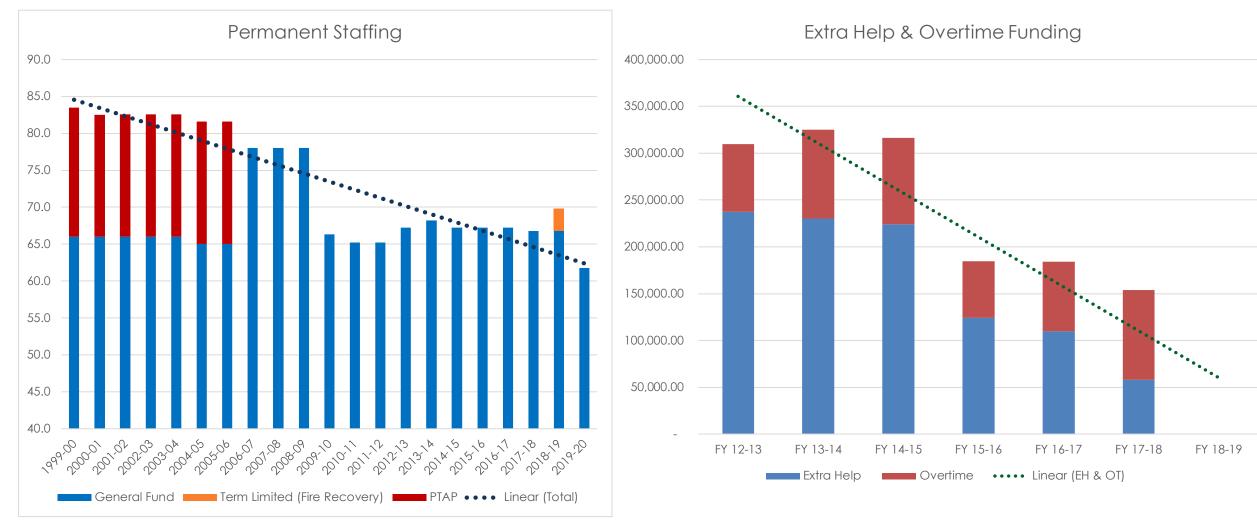
Department Reduction Impacts – Administration

- Funded by all divisions, to support operations
- Includes budget, contracts, human resources, IT, payroll, support and backup for elections processes
- Impact of Proposed Cuts
 - Reduction of Administrative Personnel responsible for:
 - District and Candidate Billing for Reimbursements of Election costs
 - Filing for state grant reimbursements related to Registrar of Voters
 - Website accessibility
 - New Mandate: Accessible Sample Ballot and Voter Information Guide
 - Back up during elections

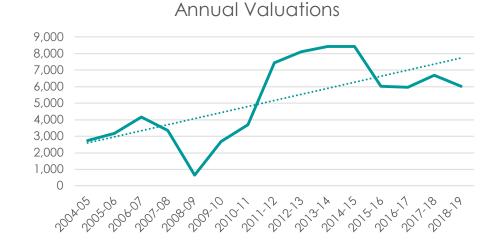


- Mandated by Revenue & Taxation Code 50-5911, Property Taxes
- Biggest Ongoing Challenges
 - Increased workload
 - Calamity Claims / Natural Disasters
 - Annual Values & Assessments
 - Permits Processed
 - Roll Corrections
 - Decreased funding
 - 26% decrease in permanent staffing over last 20 years
 - 100% reduction in extra-help and overtime funding over last 7 years
 - Potential Legislation
 - Tracking and preparing for possibility of split roll & additional mandates





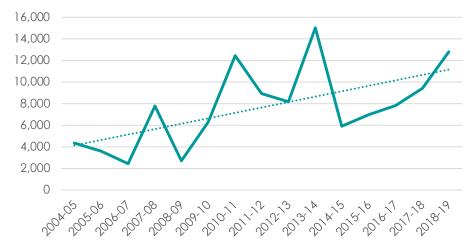




Permits Recieved and Processed



Roll Corrections

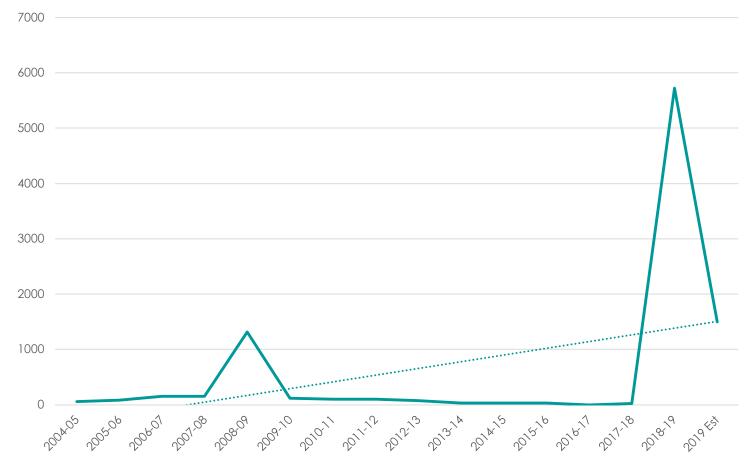






• Continuation of extreme weather events will increase workload

Calamity Claims Filed / Processed





- Impacts of Proposed Cuts
 - 16% reduction in staffing
 - Reduction in customer service hours
 - Longer wait times for calamity claim processing (floods, fires)
 - Non mandated reports for BOE, BOS, taxing districts, and cities eliminated
 - Reduction in permit processing
 - Reduction in assessments processed
 - Reduction in valuing new construction events (including calamity rebuilds)
 - Less accurate assessments (caused by mistakes and less time), leading to...
 - Increased roll corrections
 - Increased assessment appeals
 - Overall lowering of secured and unsecured roll

