



County Administrator's Office

Policy, Grants, and Special Projects Division

Homeless Services Organization Recommendation

May 24, 2022

Today's Presentation

- Background
- Homeless Services Organizational Placement Models
- Update on Implementation of *Assessment of Housing and Homeless Services and Programs* Report Recommendations
- Next Steps



Organizational Models

- Keep existing homeless services at the Community Development Commission (CDC)
- Consolidate all County homeless services within the CDC
- Create a Homelessness Services Division within the Department of Health Services (DHS)



Keep Existing Homeless Services at CDC

- Easiest to implement in least amount of time
- Optimizes cross-collaboration between Housing Authority and Homelessness team
- One location for clients needing housing vouchers and homeless services



Staffing Impacts:

- Adds 2 Department Analysts
- Adds 1 Community Development Specialist
- Increases Centralized Communications Funding



Consolidate County Homeless Services within CDC

- All homeless services consolidated in one department
- Potential to greatly enhance customer experience



Staffing Impacts:

- Adds 14 Program and Administration Staff
- Moves 22 FTEs from Human Services
- Moves 26.5 FTEs from Health



Create New DHS Homelessness Division

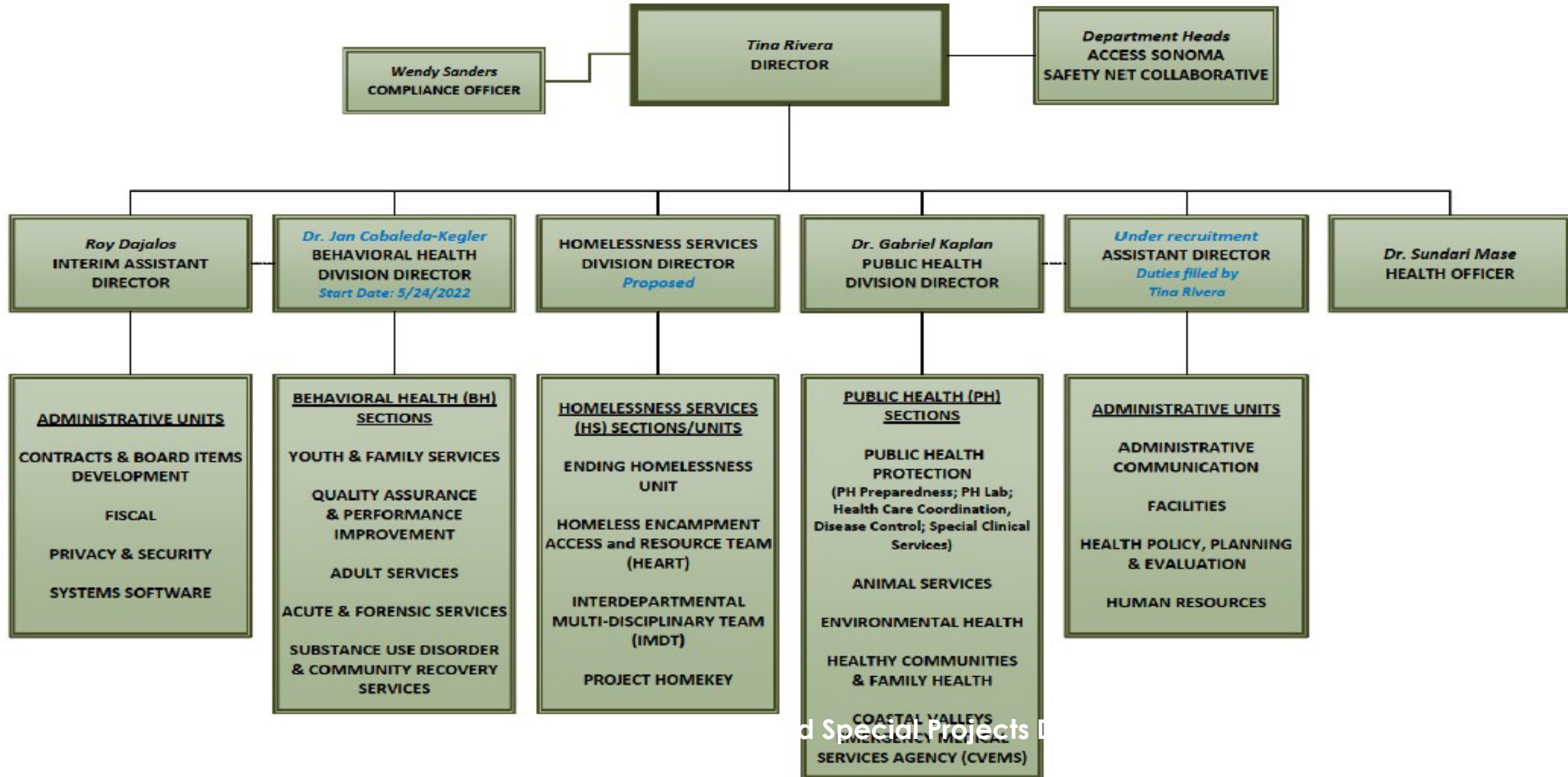
- Aligns direct homeless services program offerings with Behavioral Health Unit
- Increases coordination between DHS, the IMDT team, and other services
- Increases resource sharing opportunities and funding competitiveness
- Leverages the compliance, Health Policy, Planning and Evaluation (HPPE), and epidemiology staff
- Leverages readily available resources of Safety Net and ACCESS initiative
- Leverages ACCESS technologies
- Leaves the CDC as agency focused on affordable housing and federal/state programs for community development



Staffing Impacts:

- Adds 1 Division Director
- Adds 1 Accountant III
- Adds 1 Senior Office Assistant
- Makes permanent 2 time-limited positions

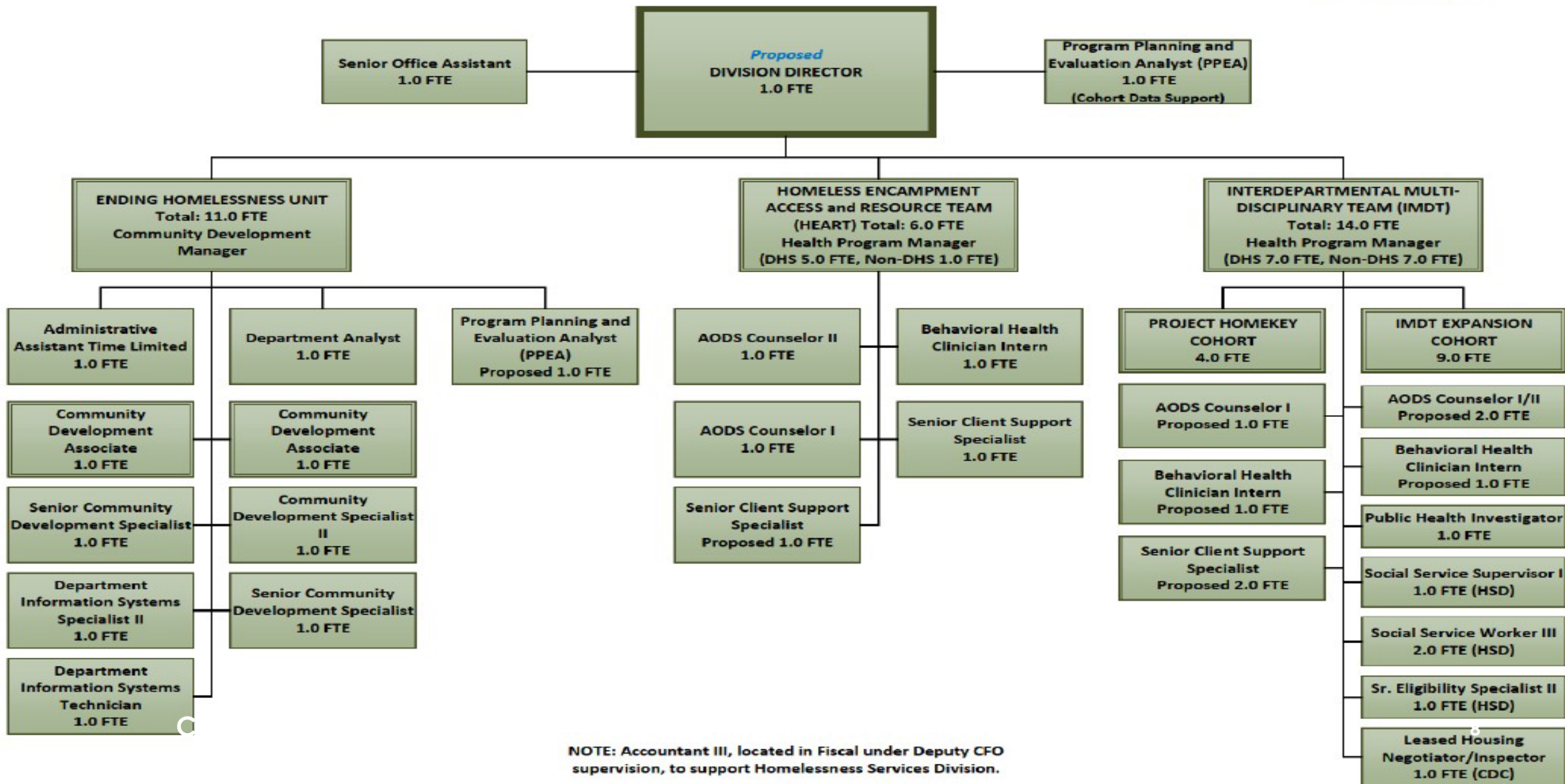






HOMELESSNESS SERVICES DIVISION

Director: Tina Rivera
Issue Date: April 19, 2022
(Organizational Chart)



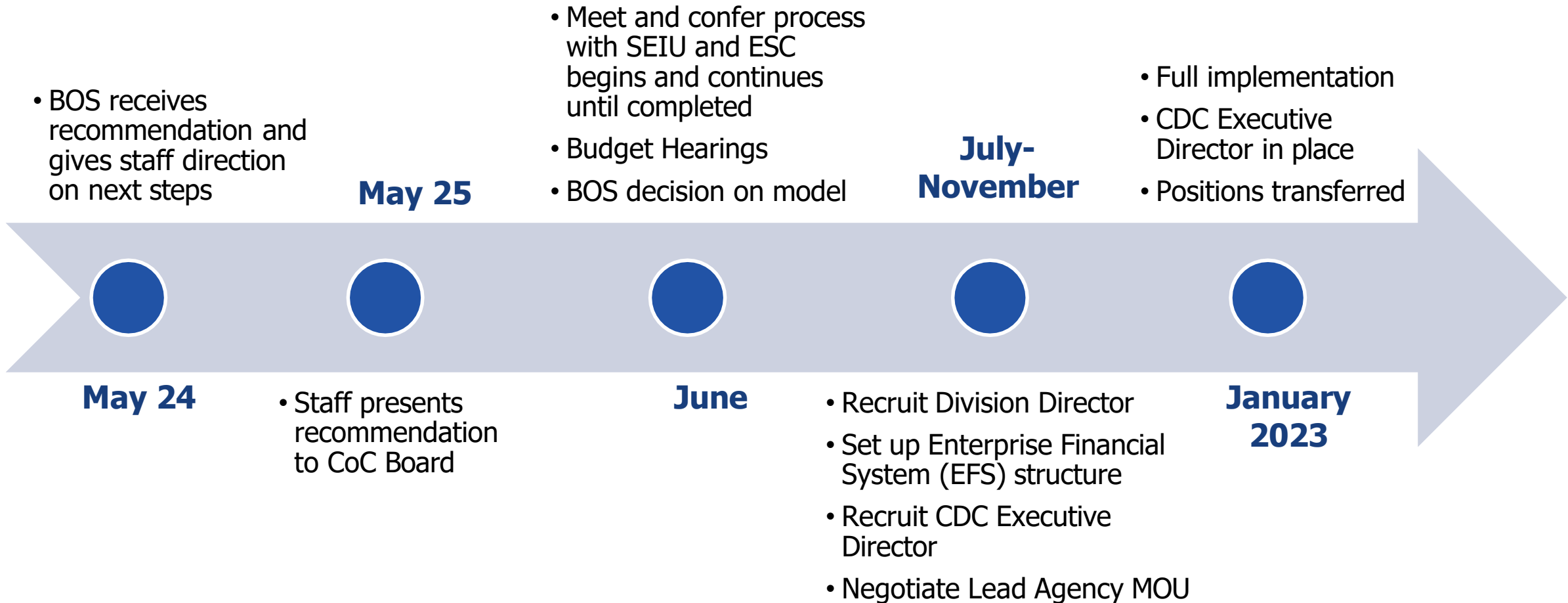
NOTE: Accountant III, located in Fiscal under Deputy CFO supervision, to support Homelessness Services Division.

Next Steps

- With Board direction, staff returns with more detailed financial information for final approval of and direction to implement recommendation
- Human Resources engages SEIU and ESC in meet and confer process
- Human Resources develops and gets approval of Division Director job class
- Recruitment
- Establish new division in financial system and address facility needs



TIMELINE



Update on Implementation of Housing Assessment Report Recommendations

Strategy

- Single, unified Homeless Strategic Plan by December 31, 2022
- Countywide Homeless Action Plan on May 24, 2022

Program Optimization

- Program inventory and analysis: 53 homeless services programs inventoried;
- Implementation of No Wrong Door Approach

Funding

- CDC and CoC jointly applying for new State and Federal dollars associated with Permanent Supportive Housing (PSH) and Affordable Housing
- County and CoC emphasizing using State Homeless Housing, Assistance and Prevention for Project Homekey PSH and Interim Housing support.

