

County of Sonoma Santa Rosa Memorial Hospital Level II Trauma Service Contract

Current Contract

Level II Trauma Services

County of Sonoma and Santa Rosa Memorial Hospital entered into the current agreement for Level II trauma services on May 1, 2010

- 8-year initial term with option to extend (executed in May 2018)
- Current agreement to expire April 30, 2022
- Trauma contracts historically have extended terms due to overall cost affiliated with providing higher level of services and allows a mutual term for the EMS Agency to provide oversite and proper audits
- American College of Surgeons (ACS) verified for the last 16 years
- Santa Rosa Memorial Hospital provides the community with a team of doctors that are immediately available to handle life-threatening injuries in trauma patients
- Trauma treatment capabilities far exceed the highly-trained emergency room staff and trauma surgeons immediately available to handle advanced trauma level care but extend to neurosurgeons, trauma orthopedic surgeons, plastic surgeons, urology, interventional radiology, ICU physicians and anesthesiologists

Contract Mitigation Efforts

Environmental Impact Report (1999)

• SRMH Neighbors Group (meets quarterly)

Successful Mitigation Improvements:

- 2013 new REACH helicopter fleet with quieter engines
- Adventist Health Mendocino County receiving Level IV authorization to offset some trauma traffic
- New mitigation smart sheet to collect flight inquiries and track flight data
- EMS Aircraft Committee meets quarterly for education and call review

But why only one LEVEL II trauma center?

cost, skill base, experience, staffing

Santa Rosa Memorial Hospital Trauma Data

 This includes 41 pediatric patients in 2021 (aged 15 years or younger)



Trauma Pt Volume by month 2021 N=3047

Community Meeting

- The Neighbors group requested the County of Sonoma host a Community Meeting and requested the leadership from the Department of Health Services, County Counsel, Board of Supervisors and Coastal Valleys EMS Agency be represented.
- On January 24th, County of Sonoma and Coastal Valleys EMS Agency hosted meeting:
 - Meeting Facilitator, Oscar Chavez
 - Department of Health Services Director, Tina Rivera
 - Supervisor Gorin & Supervisor Coursey
 - Coastal Valleys EMS Agency Administrator, Bryan Cleaver
 - Coastal Valleys EMS Agency Coordinator, Jen Banks
 - Santa Rosa Memorial Hospital, Dr. Brian Schmidt & Dr. Omar Ferrari & Regional Chief
 Operating Officer, Frank Beirne
- All questions and comments submitted through the meeting were submitted with this item as public comment. Four members of the public submitted questions/comments. Responses were provided in writing on February 24, 2022.

Revised language in new Trauma Contract

Whereas to recognize Neighbors concerns

- WHEREAS it is recognized that the residents in the area around the hospital have expressed concerns regarding the increased aircraft traffic resulting from trauma designation.
- WHEREAS the hospital and EMS Agency are committed to complying with current mitigations identified in the Environmental Impact Report. Mitigations already in place include, but not limited to, participation in regular meetings of the neighbors group and an established process for neighbors to submit complaints for review and investigation by [WHOM] and the provision of feedback on each submitted complaint.

Sound Impact Assessment:

Within 18 months of execution of this agreement, the hospital shall complete and deliver to the County and Caltrans a sound study that (1) evaluates current Caltrans identified helicopter flight paths and at least two alternative paths, and (2) identifies which of the approved or alternative paths generates the least noise for neighboring residents of the hospital. Either party may seek Caltrans approval for any alternative flight path if the study's recommendations so warrant. The study shall be performed by a professional with the degree of skill and experience commonly possessed by other sound professionals conducting similar studies.

EMS Aircraft Flight Inquiries

- Approx. 95 percent of overall EMS trauma patients are transported to the hospital by ground transport units
- Santa Rosa Memorial Hospital provided a snapshot of flight inquiries for Jan-Jun 2020
 - Of the 264 landings, inquiries were filed on 13 (~5%)
 - The majority of inquiries were on the 'College A' approach
 - College A is a CALTRANS identified approach to the Helipad but not a preferred use approach by the neighbors.

Roles and Responsibilities

The <u>EMS Agency</u> is responsible for the designation of the Trauma Center

The <u>Board of Supervisors</u> approves the contract that allows the EMS Agency to designate Trauma Centers

<u>CALTRANS</u> is responsible for approval of the Helipad

The <u>Federal Aviation Administration (FAA)</u> conducts research and develops systems and procedures needed for a safe and efficient system of air navigation and air traffic control.

The EMS Agency and the County of Sonoma <u>can not</u> dictate the routes of aircraft. We do
however have preferred routes into the hospital that are identified as the least impactful on
the residents

Current Flight Paths into SRMH







User Notes:

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EMS Aircraft Provider Data – REACH/CALSTAR

- Between 2019 and 2021, **25%** of all flights in the Northern Region (Lake, Mendocino, Napa and Sonoma) landed at SRMH.
- <u>75% of flights were routed to other hospitals</u>
- <u>A different perspective---</u>What would flight volume look like if Sonoma County DID NOT have a Trauma Center and all serious trauma patients had to be flow out of the hospital to receive trauma care currently provided in house?

ACS Verified Northern California Trauma Center Hospitals

(In our catchment area)

Level I Trauma Centers

UC Davis Medical Center, Sacramento County UCSF Medical Center, San Francisco County

Level II Trauma Center

Santa Rosa Memorial Hospital, Sonoma County Mercy Medical Center, Shasta County Enloe Hospital, Butte County John Muir Medical Center, Contra Costa County

Level III Trauma Center

Queen of the Valley, Napa County Marin General, Marin County St Joseph Hospital, Humboldt County

Level IV Trauma Centers

Adventist Health Ukiah Valley, Mendocino County Adventist Health Howard Memorial, Mendocino County Sutter Lakeside, Lake County

Santa Rosa Memorial Hospital (SRMH) Data

- SRMH reports an average of 63 landings per month
- Approximately 64% of these calls captured by the ImageTrend system
 - Not all inbound flights originate in Sonoma or Mendocino County
 - The following data slides represent just ImageTrend records not all landings at SRMH.



Jan FebMarAprMayJun Jul AugSepOctNovDecJan FebMarAprMayJun Jul AugSepOctNovDecJan FebMarAprMayJun Jul AugSepOctNovDecJan FebMarAprMayJun Jul AugSepOctNovDecJan Interfacility Transfer 10 28 16 30 36 31 26 33 26 30 26 16 13 20 23 23 42 17 38 42 48 36 25 12 37 23 19 19 30 38 30 41 17 15

20 54 40 28 39 20 26 9 23 6

Aircraft Transports to SRMH (all agencies, all call types) by Month 2018 - Present

10 17 9 30

911 Response and Rescue 5 21 16 13 32 34 27 23 22 29 13 19

Graph reflects data from Combined ImageTrend and REDCOM Published 1/31/2022

4 11 16 15 28 20 21 18 15 12 9

22 11 6

14 18

23 18

19 27 16

Aircraft Transports to SRMH (all agencies, all call types) by Month 2018 - Present ImageTrend Data Only, 2.8.2022



Graph reflects ImageTrend data only (fewer records) to determine underlying reason for transport and choice of destination hospital. Data retrieved 2.8.2022.

Aircraft Transports to SRMH (all agencies, all call types) by Month and Pre-arrival Trauma Activation (eDisposition.24) 2018 - Present, ImageTrend Data Only, 2.8.2022



Graph reflects ImageTrend data only stratified by eDisposition.24 – Destination Trauma Team Activation Data retrieved 2.8.2022

Ground Transports to SRMH (all agencies, all call types) by Month 2018 - Present ImageTrend Data Only, 2.22.2022



ImageTrend data, Sonoma and Mendocino Transport Providers. Data retrieved 2.22.2022.

Ground Transports to SRMH (all agencies, all call types) by Month and Pre-arrival Trauma Activation (eDisposition.24) 2018 - Present, ImageTrend Data Only, 2.22.2022



Graph reflects ImageTrend data only stratified by eDisposition.24 – Destination Trauma Team Activation Data retrieved 2.22.2022

Next Steps

Staff recommends approval of contract for Level II Trauma Services with Providence Santa Rosa Memorial Hospital.

If approved, contract moves forward and the residents, neighboring residents and visitors of Sonoma County will continue to be assured that highly trained and specialized medical care professionals will be immediately available to provide life-saving interventions on patients suffering from acute injuries and illness.

Questions?