



# County of Sonoma

## State of California

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Date: April 16, 2024

Item Number: \_\_\_\_\_

Resolution Number: \_\_\_\_\_

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4/5 Vote Required

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**Resolution Of The Board Of Supervisors Of The County Of Sonoma, State Of California,  
Declaring April 14-20, 2024 As National Public Safety Telecommunicators Week And  
Recognize RedCom For Their Service During The 2023 Winter Storm Events**

**Whereas**, emergencies can occur at any time that require law enforcement, fire, or emergency medical services; and,

**Whereas**, when an emergency occurs the prompt response of law enforcement officers, firefighters, and EMS providers is critical to the protection of life and preservation of property; and,

**Whereas**, the safety of our law enforcement officers, firefighters, and EMS providers is dependent upon the quality and accuracy of information obtained from citizens who contact REDCOM; and,

**Whereas**, Public Safety Telecommunicators are the first and most critical contact our citizens have with emergency services; and,

**Whereas**, Public Safety Telecommunicators are the single vital link for our law enforcement officers, firefighters, and EMS providers by monitoring their activities by radio, providing them information, and ensuring their safety; and,

**Whereas**, Public Safety Telecommunicators are critical in improving the chance of survival for patients who experience sudden cardiac arrest by recognizing the need for cardiopulmonary resuscitation and other lifesaving interventions prior to arrival of EMS; and,

**Whereas,** Public Safety Telecommunicators of the REDCOM has contributed substantially to the apprehension of criminals, suppression of fires, and treatment of patients; and,

**Whereas,** each telecommunicator has exhibited compassion, understanding, and professionalism during the performance of their job in the past year.

**Now, Therefore, Be It Resolved** that the Sonoma County Board of Supervisors declares the week of April 14 - 20, 2024 to be National Public Safety Telecommunicators Week in the County of Sonoma in honor of the individuals whose diligence and professionalism keep our community and citizens safe.

**Be It Further Resolved** that special commendation is hereby given to Holly Ficher for her exceptional service as a dispatcher on Control 2 during the storm event on Sunday, February 4, 2024. Her poise, efficiency, and commitment to duty under the most challenging circumstances served as a beacon of hope and reliability for the Lower Russian River, Coastal, and Northern Sonoma County areas. Her ability to manage an overwhelming volume of emergency calls was instrumental in our community's ability to navigate the storm's challenges.

**And Be It Further Resolved** that the Sonoma County Board of Supervisors extends its deepest appreciation to the entire REDCOM dispatch team for their exemplary service during the same event. The professionalism, diligence, and resilience demonstrated by Greg Fontana, Darrell Kopriva, Jason Krout, Monica Vanoni, Meagan Horeczko, Sarah Bacigalupi, William Buck, Taylor Forslind, Lindsay Senecka, Marisol Garcia, Elizabeth Brodt, Forest Neel Grant, Jasmine Mitchell, and Evonne Stevens significantly contributed to the emergency response effort in our county. Their dedication and hard work during such challenging times have made a significant impact on the safety and well-being of our community.

**Let It Be Known** that the County of Sonoma recognizes and celebrates the critical role and the sacrifices made by Public Safety Telecommunicators. This resolution

acknowledges not only their indispensable contributions to emergency services but also the specific individuals who have gone above and beyond in their commitment to our community's safety and security.

**Supervisors:**

Gorin:	Coursey:	Gore:	Hopkins:	Rabbitt:
Ayes:	Noes:	Absent:	Abstain:	

**So Ordered.**