

Application Form

Profile

Iliana

First Name

I

Middle
Initial

Madrigal

Last Name

Email Address

Primary Phone

Alternate Phone

Home Address

SANTA ROSA

City

CA

State

95405

Postal Code

What Supervisory District do you live in? *

☒ District 3 Supervisor Chris Coursey

Which Boards would you like to apply for?

Civil Service Commission: Submitted

Please describe your relevant experience/expertise that you believe would make you a valuable member of this body.

I am a Research and Policy Associate with the North Bay Labor Council, where much of my work is focused specifically on local government, workforce policy, and public institutions. I regularly engage with Sonoma County elected officials, department leadership, labor representatives, and community stakeholders on issues affecting public employees. Through this work, I have developed a strong understanding of Sonoma County's merit-based personnel system, including due process protections, and workplace equity standards. I review local policy frameworks, analyze complex governance issues, and participate in structured decision-making environments that require careful evaluation and professionalism. My role requires a high level of ethical awareness, transparency, and respect for established procedures. I am comfortable reviewing detailed documentation, considering multiple perspectives, and approaching matters with neutrality and integrity. If appointed, I would bring a deep commitment to Sonoma County's public service mission and to the fair, consistent application of the Civil Service Ordinance to ensure accountability, transparency, and public trust in the County's personnel system.

Interests & Experiences

What interests you most about this agency? What skills or experience would you bring to best support the work of this agency?

What interests me most about the Civil Service Commission is its role in ensuring a fair, merit-based personnel system that upholds due process and public trust in Sonoma County government. In my day-to-day work as Research and Policy Associate with the North Bay Labor Council, my role requires reviewing policy frameworks, analyzing complex information, and working within structured decision-making environments that demand professionalism, neutrality, and ethical accountability. I understand the importance of consistent application of established rules and equitable treatment in personnel matters. I would bring strong policy analysis skills, a deep understanding of public workforce systems, and a commitment to fairness and integrity to support the Commission's work.

[Iliana_Inzunza_Madrigal_Resume_2026.pdf](#)

Upload a Resume

Please Agree with the Following Statement

You agree that the following information provided above is truthful.

☒ I Agree

Demographics

Gender

☒ 

Ethnicity



Occupation

Policy Researcher

Highest Level of Education. Select one of the following

☒ Graduate degree

Primary Language

Spanish

Experience

Please list two local references below. Please provide their phone number and email address below.

[REDACTED]

Community Service Experience

City of Petaluma Youth Commission from 2019 to 2021 City of Petaluma General Plan Update Advisory Committee from 2021 to Present Sonoma County Human Rights Commission from 2021 to 2023 Petaluma People Services Center Board of Directors from 2022 to Present Friends of the Petaluma River Board of Directors 2024- Present Nurse-Family Partnership Advisory Community Member, County of Sonoma from 2019 to 2021

Education

University of San Francisco M.A. in Urban and Public Affairs San Francisco State University B.A. in International Relations College of the Desert A.A. in Political Science

Employment

North Bay Labor Council, AFL-CIO Research and Policy Associate I help covering Marin, Sonoma, Mendocino, and Lake Counties city council meetings, BOS meetings, among other duties.

Commitment

ILIANA INZUNZA MADRIGAL, M.A.

Education:

University of San Francisco | M.A. Urban and Public Affairs

San Francisco State University | B.A. International Relations

College of the Desert | A.A. Political Science

Experience:

RESEARCH & POLICY ASSOCIATE | NORTH BAY LABOR COUNCIL, AFL-CIO | 05/2023 – PRESENT

- Building relationships with legislative staff, agency partners, and cross-sector coalitions to advance policy priorities and support effective policy design and implementation with California Labor Federation.
- Developing policy research including reports, memos, & presentations; translating complex data into actionable solutions.

COMMUNICATIONS DIRECTOR | FRIENDS OF THE PETALUMA RIVER | 10/2021 – 12/2023

- Responded to media inquiries, expanded press relationships, created press releases and monitored membership inboxes.
- Tracked water policy, river related programming and emerging news for social media, website, newsletter, and email content.
- Built and monitored social media engagement, expanded website content, built a strategic communications plan.

DEPARTMENT OF EMERGENCY MANAGEMENT INTERN | CITY AND COUNTY OF SAN FRANCISCO | 03/2021 – 10/2021

- Assisted with the Department of Public Health with media inquiries and communications tracking.
- Monitored multiple internal and external inboxes as well public record requests to assist with rapid response.
- Coordinated weekly Virtual Roundtables on COVID-19 while working on research projects.

VÍA ESPERANZA PROGRAM MANAGER | COMMUNITY ACTION PARTNERSHIP OF SONOMA COUNTY | 09/2019 – 01/2021

- Supervised Vía Esperanza Family Resource Center's staff, content, operations, projects, services, and internship program.
- Managed caseworkers' caseloads, intakes, applications, referrals, and community engagement.
- Coordinated the county's pandemic financial assistance for Latino and other Indigenous community members.

DISTRICT SCHEDULER/OFFICE MANAGER | OFFICE OF CONGRESSMAN HUFFMAN | 08/2016 - 08/2019

- Coordinated the Congressman's California schedule, anticipated and responded to day-to-day developments.
- Served as the Congressman's primary point of contact for constituents, elected officials, nonprofits, and organizations.
- Managed five district offices, tracked staff needs, data entry, and coordinated CD-02 internship program.

DEGREE PROGRESS SPECIALIST | SAN FRANCISCO STATE UNIVERSITY | 02/2016 - 08/2016

- Migrated undergraduate course data into a new Smart Planner database and tested key functions.
- Updated trustees and provided weekly reports for the Smart project that was funded by the CSU Chancellor's office.

INTAKE PATIENT ADVOCATE | DIVERSIFIED HEALTHCARE RESOURCES | 12/2014 - 01/2016

- Screened uninsured patients to determine possible local, state, and federal healthcare coverage options at Sutter Health Hospitals.
- Worked with CPMC/Sutter Health Care Coordination department including financial advisors, social workers, and case managers.

Public Service:

- Member | General Plan Advisory Committee | City of Petaluma | 01/2021 – Present
- Member | Board of Directors | Petaluma People Services Center | 04/2020 – Present
- Chair | Communications Standing Committee & District 2 Member, CADEM Delegate | Sonoma County Democratic Party | 01/2023 – Present
- Past President | Wine Country Young Democrats Club & Wine Country Young Voters PAC | 01/2022 – 01/2023
- Commissioner | Commission on Human Rights | County of Sonoma | 02/2021 – 10/2023
- Commissioner | Youth Commission | City of Petaluma | 02/2019 – 02/2021
- Advisory Community Member | Nurse-Family Partnership | County of Sonoma | 10/2019 – 01/2021

Skills & Abilities: Bilingual: Spanish & English | Social Media | Microsoft Suite, Google Drive & other management CRMs

Certificates/Certifications:

- **California Department of Water Resources** | Integrated Water Flow Model | 2023 - Present
- **The Climate Reality Project** | Climate Reality Leadership Corps Member | 2022 - Present
- **U.S. Institute of Diplomacy and Human Rights** | Human Rights Education Consultant | 2021 - Present
- **Center of Well-Being** | Community Health Worker | 2020 – Present
- **Wayfinder Family Services (Formerly Lilliput Families)** | Trust-Based Relational Intervention (TBRI) | 2020 - Present
- **Community Child Care Council of Sonoma County** | Trauma-Informed Care 101 | 2019 - Present
- **State of California** | Covered California Certified Counselor | 2014-2016
- **State of California** | The AIDS Drug Assistance Program (ADAP) Counselor | 2014-2016

Application Form

Profile

Valerie

First Name

A

Middle
Initial

Schlafke

Last Name

Email AddressPrimary PhoneAlternate PhoneHome Address

Santa Rosa

City

CA

State

95401

Postal Code

What Supervisory District do you live in? *

☒ District 5 Supervisor Lynda Hopkins

Which Boards would you like to apply for?

Civil Service Commission: Submitted

Please describe your relevant experience/expertise that you believe would make you a valuable member of this body.

Both of these commissions would be a good fit for me. I have experience managing and hiring staff for critical social services. I served as a Chapter Board Member for the SEIU. I worked for over 35 years in affordable housing. I am a recipient of the Community Champion Award for my work with the homeless population from the Human Rights Commission of Sonoma County. I want to continue to serve my community as I near the end of my professional career. Currently I am a Housing Navigator with the Dept. of Health Services and The Sonoma County Housing Authority. I also served for 4 years as the President of my Mobile Home Park Board of Directors.

Interests & Experiences

What interests you most about this agency? What skills or experience would you bring to best support the work of this agency?

I am interested in advocacy of fair rights for workers and retired workers. I bring years of Board experience, analysis, knowledge of laws regarding labor and patience for governmental processes. I understand both sides of an argument and strive for the best possible compromise that serves all parties. I am hopeful that by supporting those that do the important work in our community that we will continue to have a strong and thriving workforce.

[Resume_V.Schlafke.doc](#)

Upload a Resume

Please Agree with the Following Statement

You agree that the following information provided above is truthful.

☒ I Agree

Demographics

Gender

☒ 

Ethnicity



Occupation

Housing Navigator

Highest Level of Education. Select one of the following

☒ High school diploma or GED

Primary Language

English

Experience

Please list two local references below. Please provide their phone number and email address below.

[Redacted]

Community Service Experience

Sequoia Gardens Mobile Homeowner Board President 2016-2019 SEIU Chapter Board Member at Large 2022-2024

Education

University of Phoenix BS Business Program Unfinished due to expense and family obligations
[Redacted]

Employment

Housing Navigator/Landlord Negotiator Sonoma County CDC/DHS 2021-current

Commitment

Valerie Schlafke
[REDACTED]
Santa Rosa, CA 95401
[REDACTED]

Housing Navigator/Landlord Negotiator

Sonoma County

June 9, 2021- Current

Santa Rosa, CA

Resource specialist for homeless population. Provide assessment, connection to services, housing placements and case management collaboration. Develop trainings for Case Managers and other agencies serving the population. Connection with many departments, non-profits, charities and philanthropists. Maintain data for funding purposes. Assist voucher holders in transition and help to hold on to their voucher during challenging times. Negotiate rent rates with landlords and advise of appropriate housing placements.

Location Operations Manager

Vacasa

Feb. 2020- Aug. 2020

Santa Rosa, CA

Location Manager for portfolio of vacation rentals in the Russian River area. Responsible for **supervision** of multiple vacation rentals, including a housekeeping team, **customer-facing** engagement. **Increased positive reviews** and improved bottom line. **Exceeded rental goals** and decreased turn and make ready expenses by monitoring work and doing **quality control inspections**. Downsized due to Pandemic.

Community Manager

Christian Church Homes

Dec. 2018- August 2019

Sebastopol, CA

Directly managed **198 senior development** layered with **tax credit** on a beautiful and expansive 19-acre campus. **HUD Section 8** subsidized housing. **Supervised staff of 8**. Performed property inspections, engaged team to streamline work tasks, managed waiting list, **budgets, payables, certifications** and coordinated activities with residents and outside agencies. Supported community during challenging management transition.

District Manager

USA Properties

Apr. 2016- Nov. 2018

Petaluma/Santa Rosa, CA

Oversight of Tax Credit, Section 8, **HOME** and **HUD** Senior and Family Housing in Petaluma and Santa Rosa. Directly manage **308 units** in Petaluma and support Community Managers at other locations. **Supervised staff of 5**. Performed

inspections, maintained safety and maintenance programs, improved community relations and brought and established strong partnership with **Food Bank** to secure direct food program services to site.

Property Manager

Carillon Tower

Apr.2011- Mar. 2016

San Francisco, CA

Managed 175 rent-controlled units in architecturally recognized circular **high-rise building** built in 1964. Worked closely with facilities team on converting original boiler to updated system and **secured additional funding of, over \$100k through Energy dept. of SF and PG&E**. Served as Neighborhood Watch point person. Coordinated services with SF City and non-profits to collaboratively link unhoused population to services creating a win-win outcome.

Independent Contractor (in conjunction with work at Carillon Tower, above)

American Steel Warehouse

Apr. 2011- Oct. 2011

Oakland, CA

Managed artist space in Industrial Steel Factory setting. **Developed policies and procedures** and **onboarded and trained** Manager. Temporary position to bring property up to code and facilitate artist spaces.

General Manager

Brannon Owners Association

May 2010- Mar.2011

San Francisco, CA

Oversaw management of high rise **325-unit** condo project and managed multiple capital improvements. Worked directly for **Board of Directors** and supervised staff of 7. Additionally, over saw outsourced security guard staffing for 24-hour coverage. Temporary position.

Portfolio Manager

Titan Management Group

Dec. 2009-Apr. 2010

San Francisco, CA

Responsible for **233-unit high rise** condo in San Francisco and **114-unit high rise** in South San Francisco. Coordinate Master Association and Home-Owner's Association. Large mixed-use buildings. **Supervised staff of 7** and outsourced security services. Managed difficult transition between management companies and worked directly with Board to facilitate and ensure adequate record storage and maintenance.

Property Manager

Hill & Company

July 2008- Dec. 2009

San Francisco

Managed portfolio of **rent-controlled apartments, Home-Owner Associations,** and private homes. Worked with Board to maintain investment and increase bottom line. Oversaw **capital improvements** and **developed budgets**. Worked with Boards to plan for capital improvements, oversaw projects and obtained and **reviewed proposals for repairs.**

Property Asset Manager

Romel Enterprises

Feb. 2002- Apr. 2008

Santa Cruz/San Francisco

Responsible for oversight of **468 market rate units** in **rent-controlled developments** through San Francisco. Responsible for **rent collection** across portfolio and establishing processes and procedures from marketing through security itemization upon move out. **Managed site staff and vendors,** including flooring, painting, appliance repairs and replacements and locksmiths. Created contracts. Participated and presented budgets.

Area Director

The John Stewart Company

Jan. 1991-Jan. 2002

Santa Cruz

Performed **increasing responsibilities** as portfolio manager while developing strategic growth plans and **overseeing employee training** and support. Screened potential employees and made recommendations for hires. **Developed training sessions** and conducted in-service sessions.

Education

University of Phoenix 2001-2003

Fast track BS Program focusing on Business Management. GPA 3.5. Five classes needed to complete as education was disrupted by family emergency.

Other skills:

Yardi, Microsoft Suite, Employment Income Verifications, Tenant Income Certifications, Rent Control, Mobile Homes, Slack, HubSpot, Google Drive, Dropbox, DocuSign, SharePoint, OneDrive

References available upon request.