



# County Administrator's Office

## Policy, Grants, and Special Projects Division

# Homeless Services Organization Recommendation

May 24, 2022

# Today's Presentation

- Background
- Homeless Services Organizational Placement Models
- Update on Implementation of *Assessment of Housing and Homeless Services and Programs* Report Recommendations
- Next Steps



# Organizational Models

- Keep existing homeless services at the Community Development Commission (CDC)
- Consolidate all County homeless services within the CDC
- Create a Homelessness Services Division within the Department of Health Services (DHS)



# Keep Existing Homeless Services at CDC

- Adds staff capacity to meet growing needs
- Optimizes expertise and institutional knowledge
- Fairly easy to implement
- One location for clients needing housing vouchers and homeless services



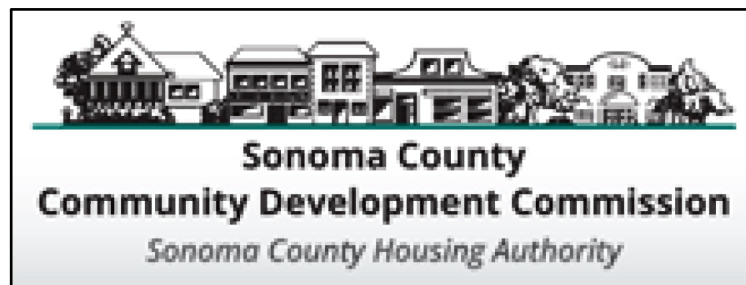
## Staffing Impacts:

- Adds 2 Department Analysts
- Adds 1 Community Development Specialist
- Increases Centralized Communications Funding



# Consolidate County Homeless Services within CDC

- All homeless services consolidated in one department
- Potential to greatly enhance customer experience



## Staffing Impacts:

- Adds 14 Program and Administration Staff
- Moves 22 FTEs from Human Services
- Moves 26.5 FTEs from Health



# Create New DHS Homelessness Division

- Aligns direct homeless services program offerings with Behavioral Health Unit
- Increases coordination between DHS, the IMDT team, and other services
- Increases resource sharing opportunities and funding competitiveness
- Leverages specialized staff at DHS and ACCESS technologies



## Staffing Impacts:

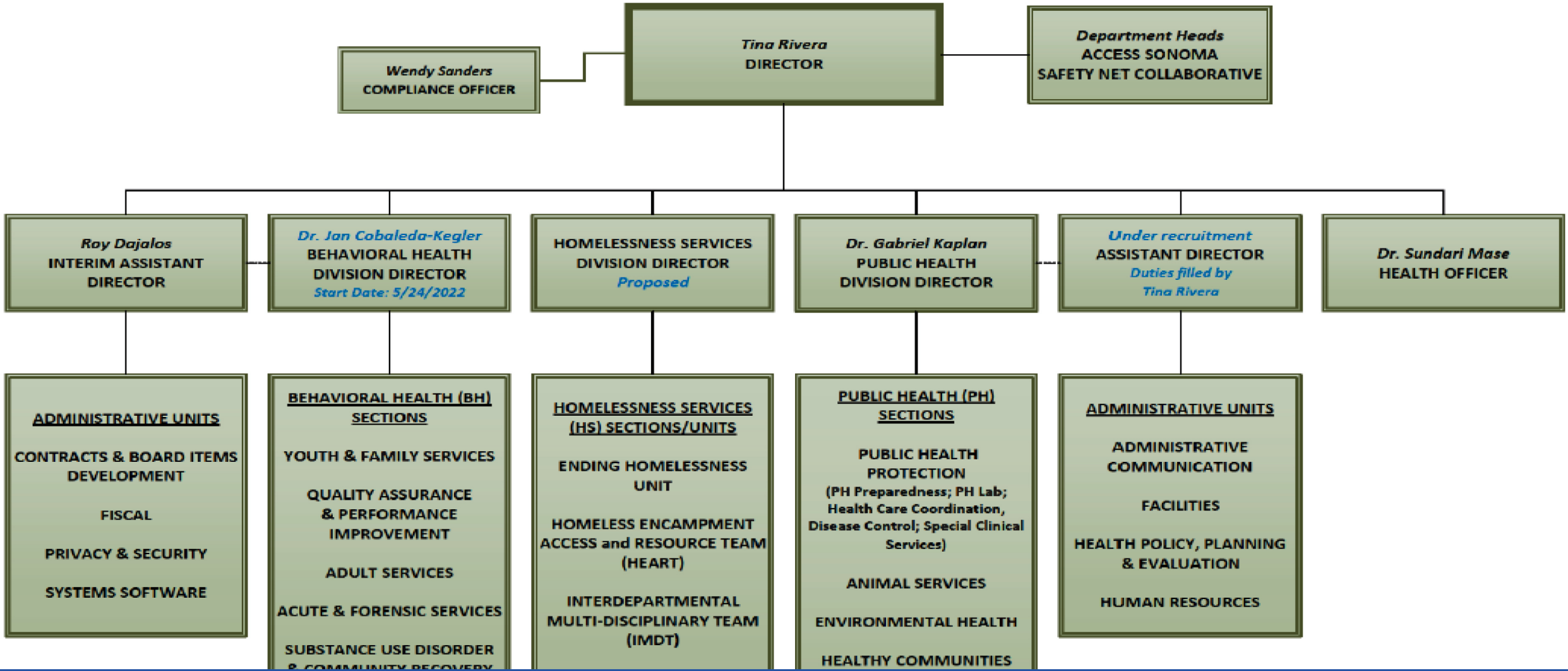
- Adds 1 Division Director
- Adds 1 Accountant III
- Adds 1 Senior Office Assistant
- Makes permanent 2 time-limited positions





**DEPARTMENT OF HEALTH SERVICES**

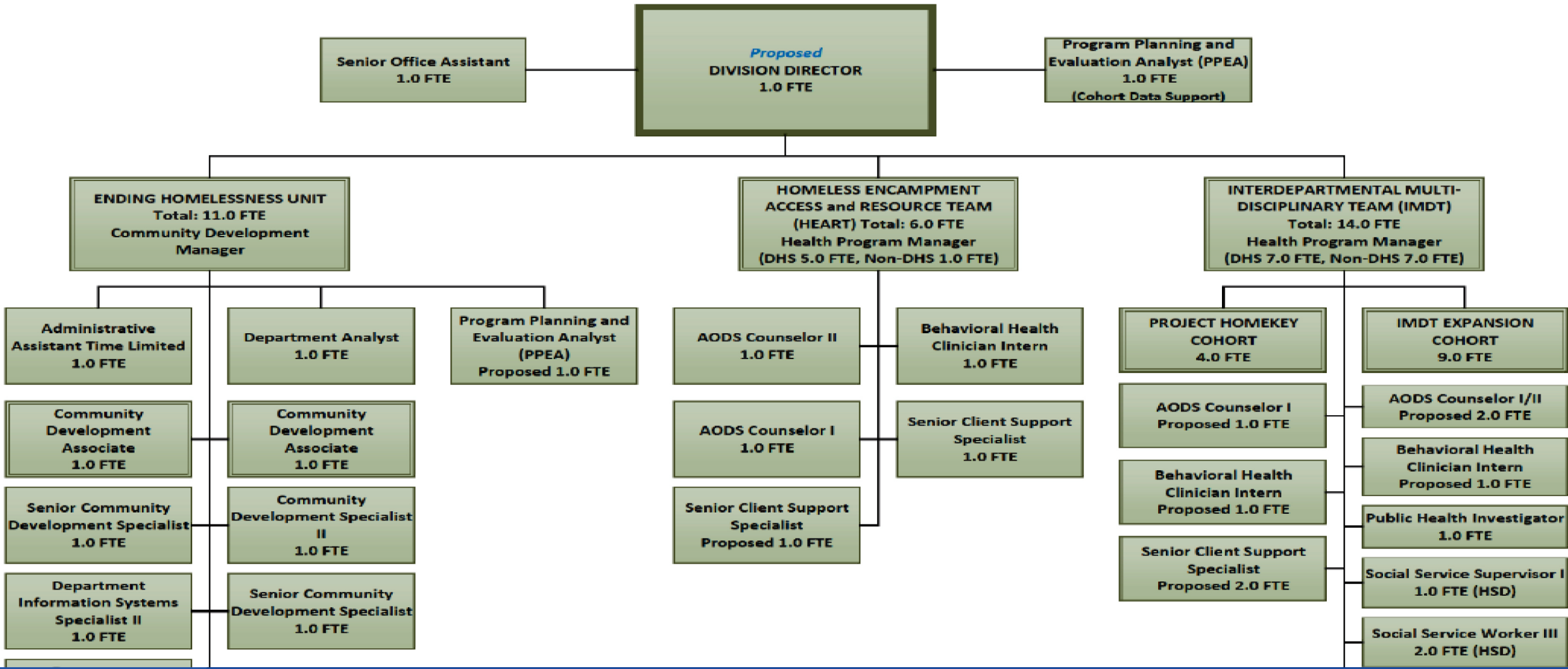
Director: Tina Rivera  
Issue Date: April 19, 2022  
(Organizational Chart)





**HOMELESSNESS SERVICES DIVISION**

Director: Tina Rivera  
Issue Date: April 19, 2022  
(Organizational Chart)



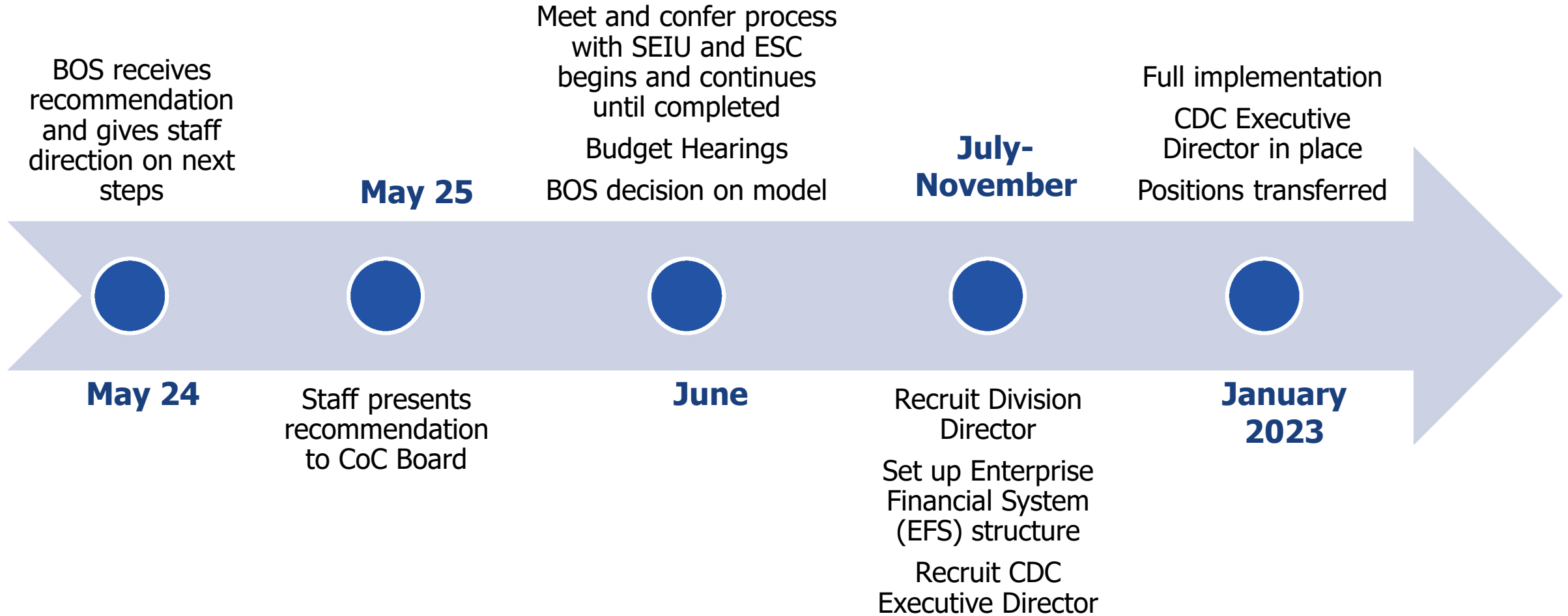


# Next Steps

- With Board direction, staff returns with more detailed financial information to for final approval of and direction to implement recommendation
- Human Resources engages SEIU and ESC in meet and confer process
- Human Resources develops and gets approval of Division Director job class
- Recruitment
- Establish new division in financial system and address facility needs



# TIMELINE



# Update on Implementation of Housing Assessment Report Recommendations

## Strategy

- Single, unified Homeless Strategic Plan by December 31, 2022
- Countywide Homeless Action Plan on May 24, 2022

## Program Optimization

- Program inventory and analysis: 53 homeless services programs inventoried;
- Implementation of No Wrong Door Approach

## Funding

- CDC and CoC jointly applying for new State and Federal dollars associated with Permanent Supportive Housing (PSH) and Affordable Housing
- County and CoC emphasizing using State Homeless Housing, Assistance and Prevention for Project Homekey PSH and Interim Housing support.

