



IOLERO

Annual Report 2024-2025



July 2024 – June 2025: IOLERO Summary

- Completed our first independent investigations
- Recruited for, hired, and onboarded our first Chief Deputy Law Enforcement Auditor
- Community Advisory Council (CAC) finished a wide variety of new projects
- Good progress on Completeness, Agreement, and Timeliness
- Some Challenges with Information Access.

COMPLAINTS & AUDITS

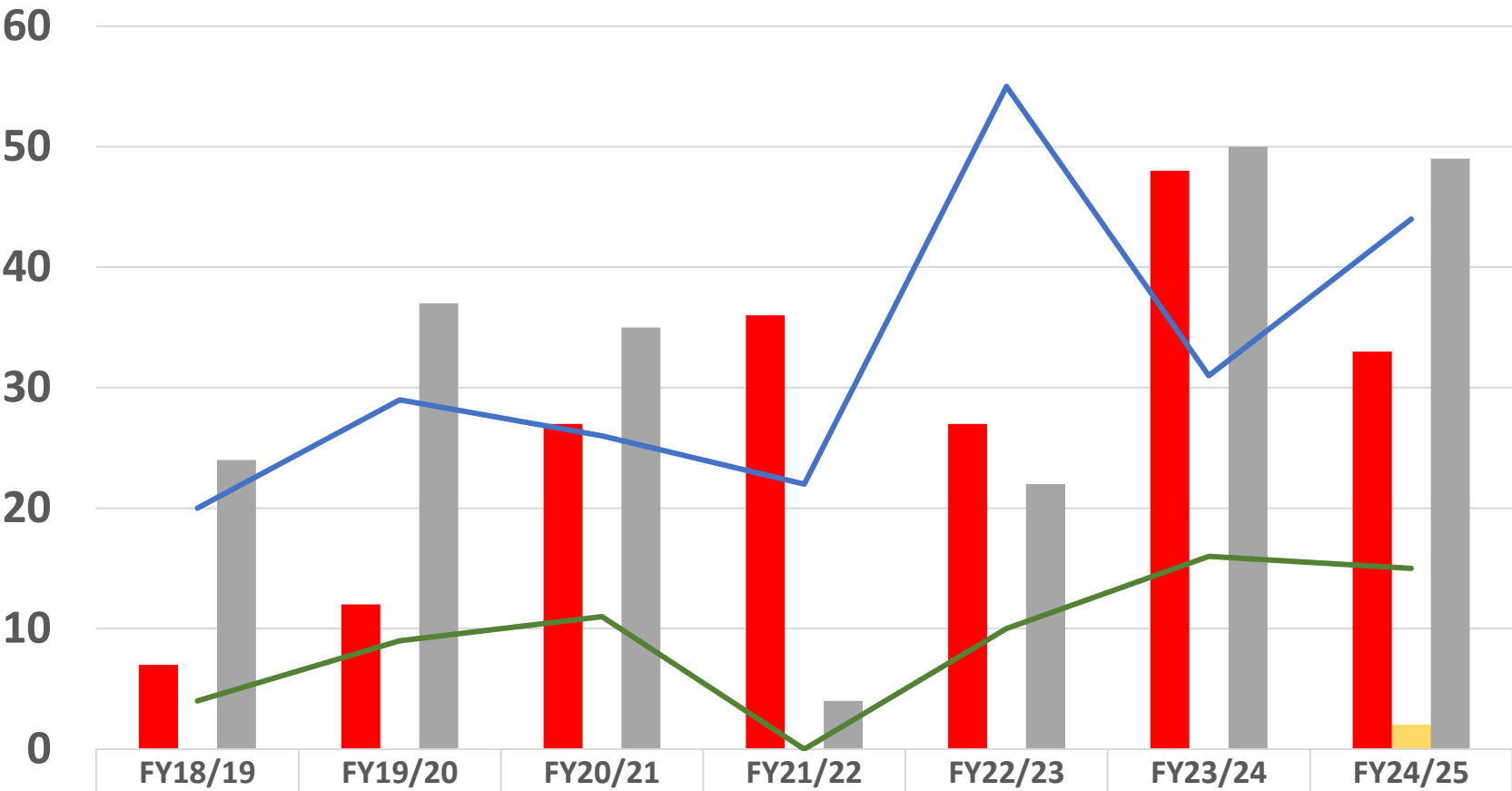
IOLERO received 44 complaints about SCSO from the public, compared to 31 last FY. All were forwarded to the SCSO, with 13 of them routed to the grievance process.

SCSO IAD completed and returned 37 Administrative Investigations back to IOLERO for audit, Compared to 67 last FY.

IOLERO audit backlog roughly steady at 49 audits pending at start of FY 2025-2026.

IOLERO By the Numbers:

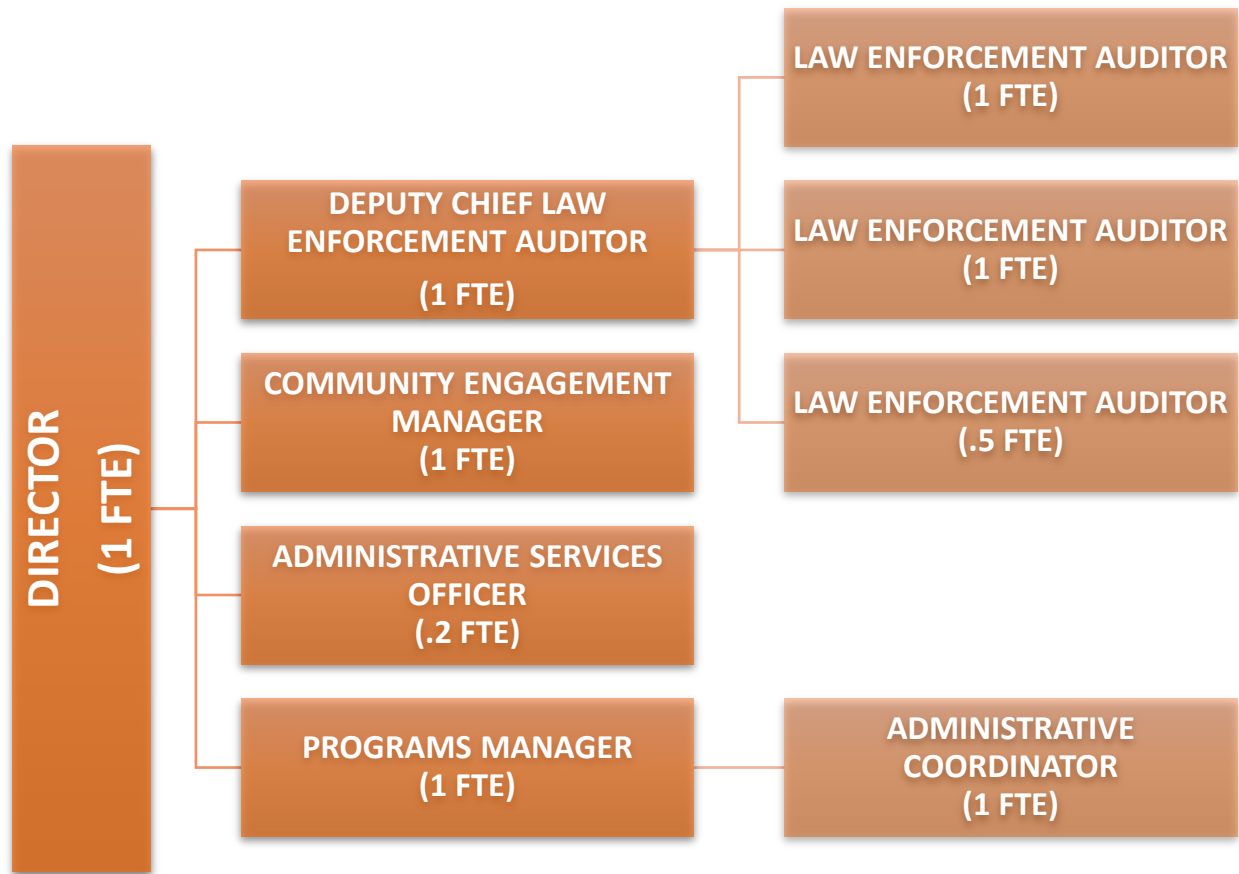
Audits and investigations completed, complaints received, cases referred by Sheriff's Office, and backlog



AUDITS COMPLETED	7	12	27	36	27	48	33
INVESTIGATIONS COMPLETED	0	0	0	0	0	0	2
BACKLOG	24	37	35	4	22	50	49
COMPLAINTS RECEIVED	20	29	26	22	55	31	44
CASES STARTING AT SHERIFF'S OFFICE	4	9	11	0	10	16	15

IOLERO Budget and Staffing

2024-2025



★ Approved FY23-24 operating budget = **\$2,409,477**, including funding mandate to equal **1%** of Sheriff’s Office budget.

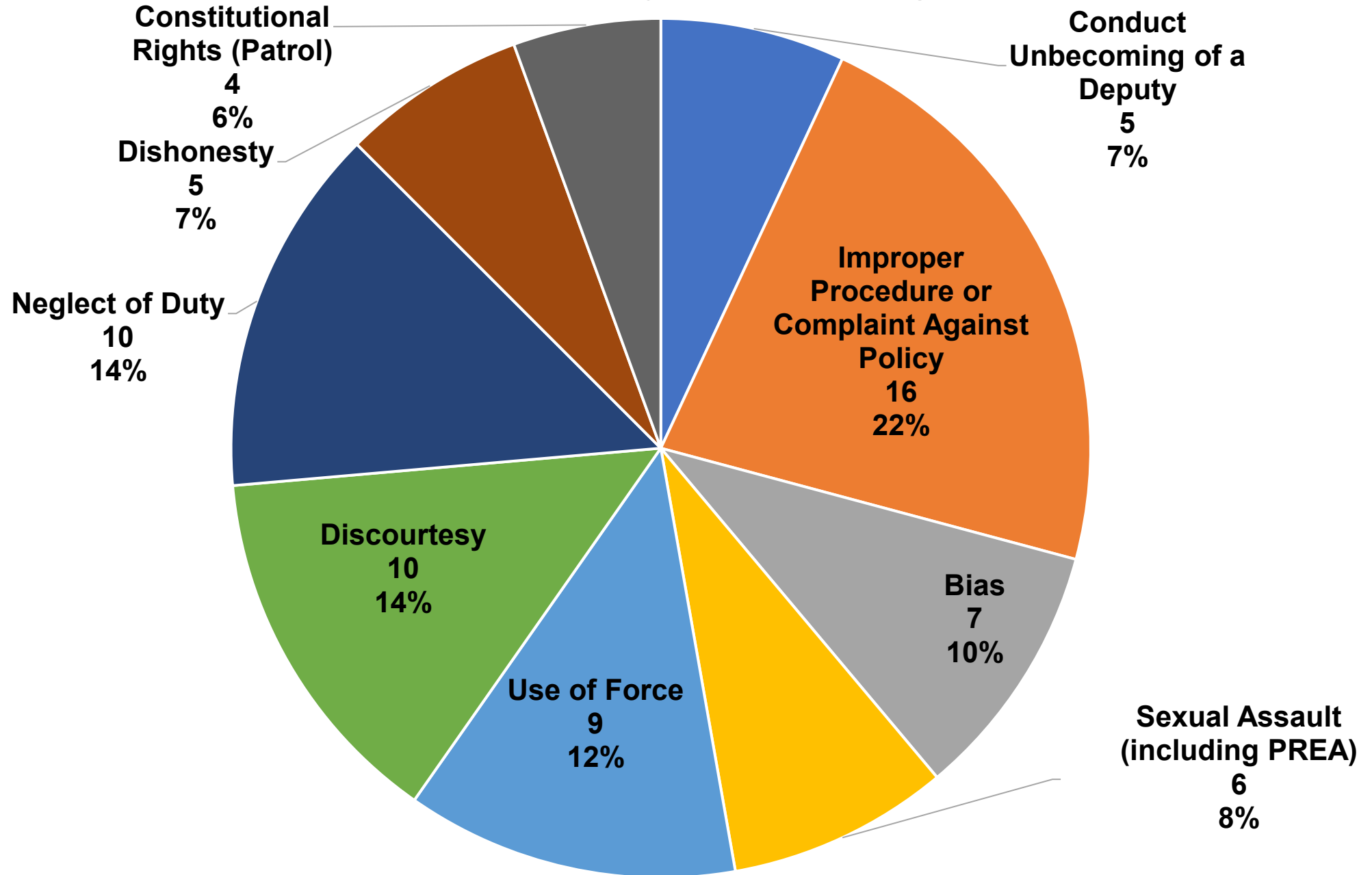
★ **IOLERO** entered 2024-2025 with 8 positions budgeted, but in December 2024 two auditor positions were vacant. Those are now filled.

★ Continued to work with contractor Rania Adwan to support the CAC with their policy work.

★ Continued to work with contractor Ricardo Ibarra of Watza Lab and other vendors to provide for increased need for interpretation/translation services for language access.

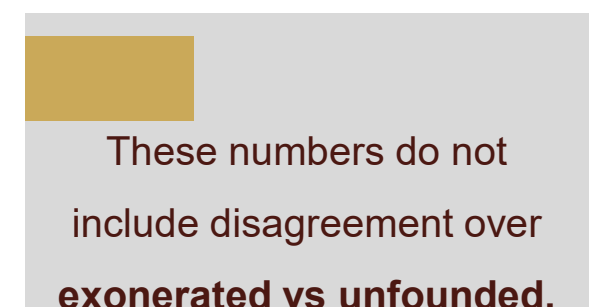
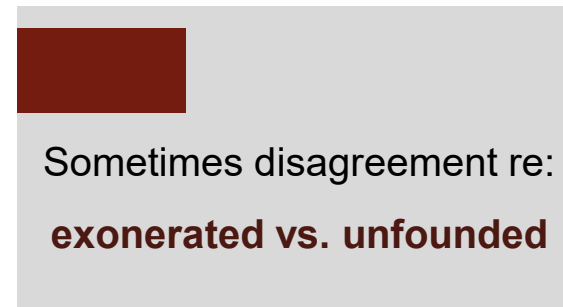
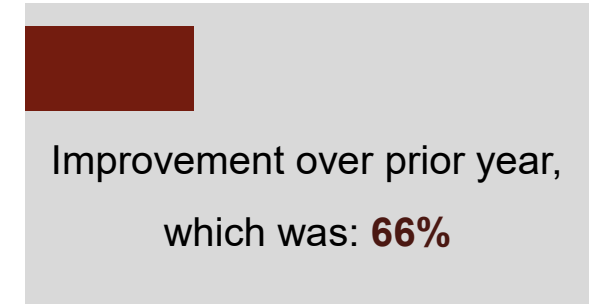
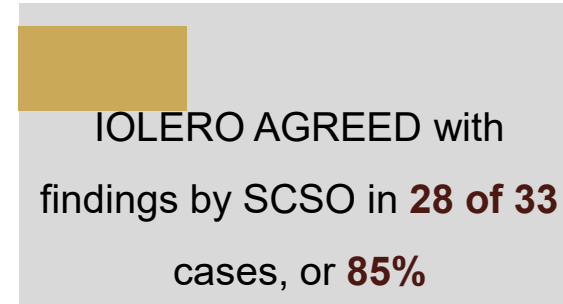
IOLERO By the Numbers:

TOTAL ALLEGATIONS INVESTIGATED/AUDITED: 72
(Complaints may contain multiple allegations)



TRENDS

AGREEMENT WITH FINDINGS IMPROVED



TRENDS

The percentage of SCSO investigations that were **INCOMPLETE** in this cycle improved over the prior cycle.

**INCOMPLETE
INVESTIGATIONS:**

9 of the 33 audits summarized in this report were incomplete or partly incomplete, or 22%. Last year, 34% were incomplete or partially incomplete.

**COMPLETENESS
CHECKLIST:**

Completeness Checklist ensures advance notice to IAD of what constitutes completeness.

TRENDS

FIRST ASSESSMENT OF TIMELINESS



Only applied to cases
from early 2024.



Checks for four
deadlines.



80% SCSO
compliance in 5 cases.



IOLERO did
not meet its own
deadline – staffing.

IOLERO AUDIT ISSUES AND TOPICAL OBSERVATIONS

Evictions

Domestic Violence/Elder Abuse

SCSO Comments on Pending Investigations

SCSO Cooperation Trends

Compliance with SB 1421, SB 16 § (Penal Code 832.7(b))

IOLERO AUDIT SUMMARIES

Audit Summaries are presented in the Annual Report by these categories:

- A. SCSO Administrative Reviews (AR)**
- B. Investigations Initiated without a Citizen Complaint (IAs, PPs)**
- C. Citizen Complaints**
- D. Civil Claims**
- E. Matters Investigated by IOLERO**

MOVING FORWARD

Continue work on whistleblower & independent investigations, using pending Appellate Court decision as a foundation;

Continue to work with SCSO to improve cooperation with IOLERO, information access, and CAC collaboration;

Take advantage of improved staffing to reduce audit backlog;

Support continued CAC progress on collaboration with SCSO and policy development