# Standard Professional Services Agreement ("PSA") Revision G – October 2021

# AGREEMENT FOR CONSULTING SERVICES

This agreement ("Agreement"), dated as of November 7, 2023 ("Effective Date") is by and between the County of Sonoma, a political subdivision of the State of California (hereinafter "County"), and Plante & Moran, PLLC (hereinafter "Consultant").

# RECITALS

WHEREAS, Consultant represents that it is a duly qualified and experienced in providing consulting services in support of enhancing cybersecurity and related services; and

WHEREAS, in the judgment of the County of Sonoma, it is necessary and desirable to employ the services of Consultant for security, audit, compliance, governance, best practices, and planning.

NOW, THEREFORE, in consideration of the foregoing recitals and the mutual covenants contained herein, the parties hereto agree as follows:

# <u>A G R E E M E N T</u>

# 1. Scope of Services.

## 1.1 Consultant's Specified Services.

Consultant shall perform the services described in Exhibit "A," attached hereto and incorporated herein by this reference (hereinafter "Scope of Work"), and within the times or by the dates provided for in Exhibit "A" and pursuant to <u>Article 7</u>, Prosecution of Work. In the event of a conflict between the body of this Agreement and Exhibit "A", the provisions in the body of this Agreement shall control.

- 1.2 <u>Cooperation With County.</u> Consultant shall cooperate with County and County staff in the performance of all work hereunder.
- 1.3 <u>Performance Standard.</u> Consultant shall perform all work hereunder in a manner consistent with the level of competency and standard of care normally observed by a person practicing in Consultant's profession. County has relied upon the professional ability and training of Consultant as a material inducement to enter into this Agreement. Consultant hereby agrees to provide all services under this Agreement in accordance with generally accepted professional practices and standards of care, as well as the requirements of applicable federal, state and

local laws, it being understood that acceptance of Contractor's work by County shall not operate as a waiver or release. If County determines that any of Consultant's work is not in accordance with such level of competency and standard of care, County, in its sole discretion, shall have the right to do any or all of the following: (a) require Consultant to meet with County to review the quality of the work and resolve matters of concern; (b) require Consultant to repeat the work (c) terminate this Agreement pursuant to the provisions of <u>Article 4</u>; or (d) pursue any and all other remedies at law or in equity.

# 1.4 Assigned Personnel.

- a. Consultant shall assign only competent personnel to perform work hereunder. In the event that at any time County, in its sole discretion, desires the removal of any person or persons assigned by Consultant to perform work hereunder, Consultant shall remove such person or persons promptly after receiving written notice from County.
- b. Any and all persons identified in this Agreement or any exhibit hereto as the project manager, project team, or other professional performing work hereunder are deemed by County to be key personnel whose services were a material inducement to County to enter into this Agreement, and without whose services County would not have entered into this Agreement. Consultant shall not remove, replace, substitute, or otherwise change any key personnel without the prior written consent of County.
- c. In the event that any of Consultant's personnel assigned to perform services under this Agreement become unavailable due to resignation, sickness or other factors outside of Consultant's control, Consultant shall be responsible for timely provision of adequately qualified replacements.

# 2. Payment.

For all services and incidental costs required hereunder, Consultant shall be paid in accordance with the following terms:

All services provided under this agreement are provided on an as needed basis and shall be mutually agreed upon between Consultant and County before they are performed. For all services and incidental costs required hereunder, Consultant shall be paid on a time and material/expense basis in accordance with the budget set forth in Exhibit A. Total payments to Consultant shall not exceed \$500,000 annually, and total payments exceeding \$100,000 annually shall require the prior written approval of the ISD Director or designee. Consultant shall submit its bills in arrears on a monthly basis in a form approved by County's Auditor and the Head of the County Department or designee receiving the services. The bills shall show or include: (i) the task(s) performed; (ii) the time in quarter hours devoted to the task(s); (iii) the hourly rate or rates of the persons performing the task(s); and (iv) copies of receipts for reimbursable

materials/expenses, if any. Expenses not expressly authorized by the Agreement shall not be reimbursed.

Unless otherwise noted in this Agreement, payments shall be made within the normal course of County business within 30 calendar days after presentation of an invoice in a form approved by the County for services performed.

Pursuant to California Revenue and Taxation code (R&TC) Section 18662, the County shall withhold seven percent of the income paid to Consultant for services performed within the State of California under this agreement, for payment and reporting to the California Franchise Tax Board, if Consultant does not qualify as: (1) a corporation with its principal place of business in California, (2) an LLC or Partnership with a permanent place of business in California, (3) a corporation/LLC or Partnership qualified to do business in California by the Secretary of State, or (4) an individual with a permanent residence in the State of California.

If Consultant does not qualify, County requires that a completed and signed Form 587 be provided by the Consultant in order for payments to be made. If Consultant is qualified, then the County requires a completed Form 590. Forms 587 and 590 remain valid for the duration of the Agreement provided there is no material change in facts. By signing either form, the Consultant agrees to promptly notify the County of any changes in the facts. Forms should be sent to the County pursuant to <a href="Article 12">Article 12</a>. To reduce the amount withheld, Consultant has the option to provide County with either a full or partial waiver from the State of California.

# 3. <u>Term of Agreement.</u>

- 3.1 The term of this Agreement shall be from November 8, 2023 to November 7, 2026 unless terminated earlier in accordance with the provisions of Article 4 below.
- 3.2 County shall have two options to extend this Agreement for a period of 1 year each by providing written notice to Contractor thirty (30) days in advance of the expiration of the Initial Term and of the first extension option. Each extension year total payments to Consultant shall not exceed \$500,000, and each year total payments exceeding \$100,000 shall require prior written approval of the ISD Director.

## 4. <u>Termination</u>.

4.1 Termination Without Cause. Notwithstanding any other provision of this Agreement, at any time and without cause, each party shall have the right, in its sole discretion, to terminate this Agreement by giving 5 days written notice to the other party.

4.2 Termination for Cause. Notwithstanding any other provision of this Agreement, should a party fail to perform any of its obligations hereunder, within the time and in the manner herein provided, or otherwise violate any of the terms of this Agreement, the other party may immediately terminate this Agreement by giving the non-performing or violating party written notice of such termination, stating the reason for termination.

# 4.3 Delivery of Work Product and Final Payment Upon Termination.

In the event of termination, Consultant, within 14 days following the date of termination, shall deliver to County all reports, original drawings, graphics, plans, studies, and other data or documents, in whatever form or format, assembled or prepared by Consultant or Consultant's subcontractors, consultants, and other agents in connection with this Agreement, in each case that are in final form and intended for delivery to County, and shall submit to County an invoice showing the services performed, hours worked, and copies of receipts for reimbursable expenses up to the effective date of termination.

- <u>4.4 Payment Upon Termination.</u> Upon termination of this Agreement, County will pay Consultant for all services rendered, and reimbursable costs incurred, through the termination effective date.
- 4.5 Authority to Terminate. The Board of Supervisors has the authority to terminate this Agreement on behalf of the County. In addition, the Purchasing Agent or Information Systems Department Head, in consultation with County Counsel, shall have the authority to terminate this Agreement on behalf of the County.
- 5. Indemnification. Consultant agrees to accept all responsibility for loss or damage to any person or entity, including County, and to indemnify, hold harmless, and release County, its officers, agents, and employees, from and against any actions, claims, damages, liabilities, disabilities, or expenses, that may be asserted by any person or entity, including Consultant, that arise out of, pertain to, or relate to Consultant's or its agents', employees', contractors', subcontractors', or invitees' performance or obligations under this Agreement. Consultant agrees to provide a complete defense for any claim or action brought against County based upon a claim relating to such Consultant's or its agents', employees', contractors', subcontractors', or invitees' performance or obligations under this Agreement. Consultant's obligations under this Section apply whether or not there is concurrent or contributory negligence on County's part, but to the extent required by law, excluding liability due to County's conduct. County shall have the right to select its legal counsel at Consultant's expense, subject to Consultant's approval, which shall not be unreasonably withheld. This indemnification obligation is not limited in any way by any limitation on the amount or type of damages or compensation payable to or for Consultant or its agents under workers' compensation acts, disability benefits acts, or other employee benefit acts.

- 6. <u>Insurance.</u> With respect to performance of work under this Agreement, Consultant shall maintain and shall require all of its subcontractors performing services under this Agreement to maintain, insurance as described in Exhibit B, which is attached hereto and incorporated herein by this reference.
- 7. Prosecution of Work. The execution of this Agreement shall constitute Consultant's authority to proceed immediately with the performance of this Agreement. Performance of the services hereunder shall be completed within the time required herein, provided, however, that if the performance is delayed or prevented due to events or circumstances beyond the Consultant's reasonable control, including, without limitation, by earthquake, flood, high water, or other Act of God or by strike, lockout, or similar labor disturbances, the Consultant will not be in breach of its this Agreement and, in the case of delay in performance, the time for Consultant's performance of this Agreement shall be extended by a number of days equal to the number of days Consultant has been delayed.
- 8. Extra or Changed Work. Extra or changed work or other changes to the Agreement may be authorized only by written amendment to this Agreement, signed by both parties. Minor changes, which do not exceed the delegated signature authority of the Department Head and which do not significantly change the scope of work or significantly lengthen time schedules may be executed by the Department Head in a form approved by County Counsel and must be agreed to by Consultant. The Board of Supervisorsmust authorize all other extra or changed work. The parties expressly recognize that, pursuant to Sonoma County Code Section 1-11, County personnel are without authorization to order extra or changed work or waive Agreement requirements. Failure of Consultant to secure such written authorization for extra or changed work shall constitute a waiver of any and all right to adjustment in the Agreement price or Agreement time due to such unauthorized work and thereafter Consultant shall be entitled to no compensation whatsoever for the performance of such unauthorized work.

## 9. Representations of Consultant.

- 9.1 Standard of Care. County has relied upon the professional ability and training of Consultant as a material inducement to enter into this Agreement. Consultant hereby agrees that all its work will be performed and that its operations shall be conducted in accordance with generally accepted and applicable professional practices and standards as well as the requirements of applicable federal, state and local laws, it being understood that acceptance of Consultant's work by County shall not operate as a waiver or release.
- 9.2 Status of Consultant. The parties intend that Consultant, in performing the services specified herein, shall act as an independent contractor and shall control the work and the manner in which it is performed. Consultant is not to be considered an agent or employee of County and is not entitled to participate in any pension plan, worker's compensation plan, insurance, bonus, or similar benefits County provides its employees. In the event County exercises its right to terminate this Agreement pursuant to Article 4, above, Consultant expressly agrees that it shall have no

recourse or right of appeal under rules, regulations, ordinances, or laws applicable to employees.

- 9.3 No Suspension or Debarment. Consultant warrants that it is not presently debarred, suspended, proposed for debarment, declared ineligible, or voluntarily excluded from participation in covered transactions by any federal department or agency. Consultant also warrants that it is not suspended or debarred from receiving federal funds as listed in the List of Parties Excluded from Federal Procurement or Non-procurement Programs issued by the General Services Administration. If the Consultant becomes debarred, consultant has the obligation to inform the County
- 9.4 Taxes. Consultant agrees to file federal and state tax returns and pay applicable income taxes on amounts paid pursuant to this Agreement and shall be solely liable and responsible to pay such taxes and other obligations, including, but not limited to, state and federal income and FICA taxes applicable to Consultant. Consultant agrees to indemnify and hold County harmless from any liability which it may incur to the United States or to the State of California as a consequence of Consultant's failure to pay, when due, all such taxes and obligations. In case County is audited for compliance regarding any withholding or other applicable taxes, Consultant agrees to furnish County with proof of payment of taxes on these earnings.
- 9.5 Records Maintenance. Consultant shall keep and maintain full and complete accounting records concerning all services performed that are compensable under this Agreement and, promptly after County's reasonable written request, shall make electronic copies of such records available to County for inspection to verify compliance with this Agreement. Consultant shall maintain such records for a period of four (4) years following completion of work hereunder.
- 9.6 Conflict of Interest. Consultant covenants that it presently has no interest materially and adversely impacts its objectivity in the performance of its services hereunder. Consultant further covenants that in the performance of this Agreement no person having any such interests shall be assigned to perform the services under this Agreement. In addition, if requested to do so by County, Consultant shall complete and file and shall require any other person doing work under this Agreement to complete and file a "Statement of Economic Interest" with County disclosing Consultant's or such other person's financial interests related to this Agreement.
- 9.7 Statutory Compliance/Living Wage Ordinance. Consultant agrees to comply with federal, state and local laws, regulations, and statutes, in each case that apply to Consultant, and policies, including but not limited to the County of Sonoma Living Wage Ordinance, applicable to the services provided under this Agreement as they exist now and as they are changed, amended or modified during the term of this Agreement. Without limiting the generality of the foregoing, Consultant expressly acknowledges and agrees that this Agreement is subject to the provisions of Article XXVI of Chapter 2 of the Sonoma County Code, requiring payment of a living wage

to covered employees. Noncompliance during the term of the Agreement will be considered a material breach and may result in termination of the Agreement or pursuit of other legal or administrative remedies.

- 9.8 Nondiscrimination. Without limiting any other provision hereunder, Consultant shall comply with federal, state, and local laws and regulations in regard to nondiscrimination in employment because of race, color, ancestry, national origin, religion, sex, marital status, age, medical condition, pregnancy, disability, sexual orientation or other prohibited basis, including without limitation, the County's Non-Discrimination Policy. All nondiscrimination rules or regulations required by law to be included in this Agreement are incorporated herein by this reference.
- 9.9 AIDS Discrimination. Consultant agrees to comply with the provisions of Chapter 19, Article II, of the Sonoma County Code, in each case to the extent applicable to Consultant, prohibiting discrimination in housing, employment, and services because of AIDS or HIV infection during the term of this Agreement and any extensions of the term.
- 9.10 Assignment of Rights Intentionally Omitted. Consultant assigns to County all rights throughout the world in perpetuity in the nature of copyright, trademark, patent, right to ideas, in and to all versions of the plans and specifications, if any, now or later prepared by Consultant in connection with this Agreement. Consultant agrees to take such actions as are necessary to protect the rights assigned to County in this Agreement, and to refrain from taking any action which would impair those rights. Consultant's responsibilities under this provision include, but are not limited to, placing proper notice of copyright on all versions of the plans and specifications as County may direct, and refraining from disclosing any versions of the plans and specifications to any third party without first obtaining written permission of County. Consultant shall not use or permit another to use the plans and specifications in connection with this or any other project without first obtaining written permission of County.
- 9.11 Ownership and Disclosure of Work Product. All reports, original drawings, graphics, plans, studies, and other data or documents, in whatever form or format, assembled or prepared by Consultant or Consultant's subcontractors in connection with this Agreement, in each case that are in final form and intended for delivery to the County, ("Work Product") shall be the property of County effective upon Consultant's receipt of all amounts owed in connection with this Agreement. Upon expiration or termination of this Agreement, Consultant shall promptly deliver to County all Work Product that has not already been provided to County in such form or format, as County reasonably deems appropriate. Such Work Product shall be and will remain the property of County without restriction or limitation effective upon Consultant's receipt of all amounts owed in connection with this Agreement. Consultant may retain copies of the Work Product but agrees not to disclose it without the express written permission of County.

- <u>9.12 Authority</u>. Consultant represents and warrants the person executing this Agreement has authority to execute and deliver this Agreement on behalf of Consultant.
- 10. <u>Demand for Assurance</u>. Each party to this Agreement undertakes the obligation that the other's expectation of receiving due performance will not be impaired. When reasonable grounds for insecurity arise with respect to the performance of either party, the other may in writing demand adequate assurance of due performance and until such assurance is received may, if commercially reasonable, suspend any performance for which the agreed return has not been received. "Commercially reasonable" includes not only the conduct of a party with respect to performance under this Agreement, but also conduct with respect to other agreements with parties to this Agreement or others. After receipt of a justified demand, failure to provide within a reasonable time, but not exceeding thirty (30) days, such assurance of due performance as is adequate under the circumstances of the particular case is a repudiation of this Agreement. Acceptance of any improper delivery, service, or payment does not prejudice the aggrieved party's right to demand adequate assurance of future performance. Nothing in this Article limits County's right to terminate this Agreement pursuant to <u>Article 4</u>.
- 11. <u>Assignment and Delegation</u>. Neither party hereto shall assign, delegate, sublet, or transfer any interest in or duty under this Agreement without the prior written consent of the other, and no such transfer shall be of any force or effect whatsoever unless and until the other party shall have so consented.
- 12. <u>Method and Place of Giving Notice, Submitting Bills and Making Payments</u>. All notices, bills, and payments shall be made in writing and shall be given by personal delivery or by U.S. Mail or courier service. Notices, bills, and payments shall be addressed as follows:

TO: COUNTY: Information Systems Department

Attn: Account Payable

2615 Paulin Dr.

Santa Rosa, CA 95403

ISD-Accounts-Payable@sonoma-county.org

TO: CONSULTANT: Plante & Moran, PLLC

3000 Town Center, Suite 100

Southfield, MI 48075

Mike.lipinski@plantemoran.com

When a notice, bill or payment is given by a generally recognized overnight courier service, the notice, bill or payment shall be deemed received on the next business day. When a copy of a notice, bill or payment is sent by facsimile or email, the notice, bill or payment shall be deemed received upon transmission as long as (1) the original copy of the notice, bill or payment is promptly deposited in the U.S. mail and postmarked on the date of the facsimile or email (for a payment, on or before the due date), and (2) the

sender has a written confirmation of the facsimile transmission or email In all other instances, notices, bills and payments shall be effective upon receipt by the recipient. Changes may be made in the names and addresses of the person to whom notices are to be given by giving notice pursuant to this paragraph.

# 13. Miscellaneous Provisions.

- 13.1 No Waiver of Breach. The waiver by either party of any breach of any term or promise contained in this Agreement shall not be deemed to be a waiver of such term or provision or any subsequent breach of the same or any other term or promise contained in this Agreement.
- 13.2 Construction. To the fullest extent allowed by law, the provisions of this Agreement shall be construed and given effect in a manner that avoids any violation of statute, ordinance, regulation, or law. The parties covenant and agree that in the event that any provision of this Agreement is held by a court of competent jurisdiction to be invalid, void, or unenforceable, the remainder of the provisions hereof shall remain in full force and effect and shall in no way be affected, impaired, or invalidated thereby. Consultant and County acknowledge that they have each contributed to the making of this Agreement and that, in the event of a dispute over the interpretation of this Agreement, the language of the Agreement will not be construed against one party in favor of the other. Consultant and County acknowledge that they have each had an adequate opportunity to consult with counsel in the negotiation and preparation of this Agreement.

## 13.3 Intentionally Omitted. .

- <u>13.4 No Third-Party Beneficiaries</u>. Nothing contained in this Agreement shall be construed to create and the parties do not intend to create any rights in third parties.
- 13.5 Applicable Law and Forum. This Agreement shall be construed and interpreted according to the substantive law of California, regardless of its principles on conflicts of laws. Any action to enforce the terms of this Agreement or for the breach thereof shall be brought and tried in Santa Rosa or the forum nearest to the city of Santa Rosa, in the County of Sonoma.
- 13.6 Captions. The captions in this Agreement are solely for convenience of reference. They are not a part of this Agreement and shall have no effect on its construction or interpretation.
- 13.7 Merger. This writing is intended both as the final and complete expression of the Agreement between the parties hereto with respect to the included terms and as a complete and exclusive statement of the terms of the Agreement. No modification of this Agreement shall be effective unless and until such modification is evidenced by a writing signed by both parties.

- 13.8. Survival of Terms. All express representations, waivers, indemnifications, and limitations of liability included in this Agreement will survive its completion or termination for any reason.
- 13.9 Time of Essence. Time is and shall be of the essence of this Agreement and every provision hereof.
- 13.10. Counterpart; Electronic Signatures. The parties agree that this Agreement may be executed in two or more counterparts, each of which shall be deemed an original, and together which when executed by the requisite parties shall constitute a complete original agreement. Counterparts may be delivered via facsimile, electronic mail (including PDF) or other transmission method, and any counterpart so delivered shall be deemed to have been duly and validly delivered, be valid and effective for all purposes, and shall have the same legal force and effect as an original document. This Agreement, and any counterpart, may be electronically signed by each or any of the parties through the use of any commercially available digital and/or electronic signature software or other electronic signature method in compliance with the U.S. federal ESIGN Act of 2000, California's Uniform Electronic Transactions Act (Cal. Civil Code § 1633.1 et seq.), or other applicable law. By its use of any electronic signature below, the signing party agrees to execution of this Agreement by electronic means.

IN WITNESS WHEREOF, the parties hereto have executed this Agreement as of the Effective Date.

CONSULTANT:	Plante & Moran	COUNTY:	COUNTY OF SONOMA
			CERTIFICATES OF
			INSURANCE REVIEWED, ON FILE, AND APPROVED AS TO
Bv:	Journal Description (Sep 22, 2023 12:00 CDT)		SUBSTANCE FOR COUNTY:
_	Joe Oleksak		
			Maryanne Morehead
	Partner	By:	Maryanne Worehead  Department Director or Designee
Date:	Sep 22, 2023		Department Director of Designee
		Date:	Oct 6, 2023
			APPROVED AS TO FORM FOR
			COUNTY:
		By:	•
			County Counsel
		Date:	Sep 25, 2023
			EXECUTED BY:
		_	Dan Fruchey
		By:	Dan Fruchey (Oct 4, 2023 19:28 PDT)  Department Director
		D (	Oct 4, 2023
		Date:	
		By:	
			Chair, Board of Supervisors
		Date:	
			ATTEST:
		$\mathbf{p}_{\mathbf{w}}$	

	Clerk of the Board of Supervisors
Date:	

#### **EXHIBIT A STATEMENT OF WORK (SOW)**

This Statement of Services dated July 12, 2023 for consulting services to be provided by Plante & Moran, PLLC (referred to herein as "PM") as described herein, is hereby incorporated into the Master Consulting Services Agreement dated July 12, 2023 between PM and the County of Sonoma, California ("County").

# **Executive Summary**

We understand that the County is seeking a consulting partner to serve as a technical resource and provide a number of technical consulting services in support of enhancing security, audit, compliance, governance, best practices, and planning. The County has identified technical areas where the partner would provide technical support, advisory and/or assessment services to meet its objectives, such as IT Disaster Recovery (ITDR) Planning, Business Continuity Planning, Cybersecurity, Enterprise Risk Assessments, Business Impact Analysis, Wide Area Network Architecture and Design, Cloud Computing Architecture, Public Safety and Emergency Responses, Datacenter Site Selection, Design, and Moves, and Cost Forecasting.

## **Description of Services**

We understand that the County is seeking IT consulting services for security, audit, compliance, governance, best practices, and planning. A sample of our services will include but is not limited to the following project services:

## 1. Project Planning

As part of the project planning phase, there are a number of project activities that will be performed to ensure that a solid foundation for ensuring the successful outcome of project objectives and deliverables. Specifically, the types of project planning activities are listed below:

- Discuss and confirm with the County with the schedule and timing of identified projects
- Confirm personnel and subject matter experts to be included in project activities
- Establish collaboration centers to effectively track and store project documents and artifacts
- Confirm timing and attendees for project update meetings and level of communication
- Provide support and recommendations for workload planning
- Identify logistic considerations including project management team, consulting room, training rooms, testing area and general meeting rooms

## 2. Project Advisory and Consulting

Our cybersecurity advisory services will assist the County by providing technical support and consulting as required or requested by the County. Specifically, our services will include the following service areas:

- Being a resource to provide best practice guidance and other cybersecurity related advice, including cloud computing, business continuity, and risk management.
- Consulting on architecture, industry trends, technology, etc.
- Supporting ISD with both strategic and tactical planning.
- Guidance and assistance with researching and applying for grants.
- Guidance with creating, selecting, and implementing data classification and data loss prevention (DLP) practices, procedures, and tools.
- Assisting ISD with preparing for and responding to cybersecurity incidents.
  - The level of assistance needed during an incident will vary from answering questions and providing basic guidance, to taking control and managing the entire incident.
- Familiarity with financial controls and compliance, and ability to provide recommendations in this area.
- Assisting ISD with reviewing and updating policies, standards, guidelines, plans, processes, procedures, and other documentation.
- Assisting ISD with becoming ISO 2700/27001 and/or SOC2 compliant.
  - This may include preparation, guidance, or performing the audit(s).
- Developing and facilitating various types of tabletop exercises.

#### 3. Security Assessment Services

- Performing security assessments and audits with varying compliance requirements, including:
  - HIPAA (Health Insurance Portability and Accountability Act)
  - CJIS (Criminal Justice Information Services)
  - Payment Card Industry Data Security Standard (PCI DSS)
  - Financial controls and best practices
- Providing ad-hoc training as needs arise

# 4. Cyber Lab Services

• Performing Penetration Testing

# PROJECT STAFFING AND FEES

Mike Lipinski, Mike Riffel, and Alex Brown will serve as the Project Management Team and will be responsible for project deliverables. Our team of consultant will be assigned to projects based on the project scope and require technical skills.

# **PROJECT FEES**

Projects Service	Blended hourly rate
ISO 2700/27001 and SOC2 audit services	\$220/hr
Cyber incident response assistance	\$230/hr
Security assessments and penetration testing	\$220/hr
Security compliance assessments (e.g., HIPAA, CJIS, PCI)	\$230/hr
Financial controls and compliance	\$230/hr
Data classification and data loss prevention (DLP) assistance	\$230/hr
Policy assistance (e.g., review, update policies, standards, guidelines, etc.)	\$220/hr
Tabletop exercise development and facilitation	\$220/hr
IT security training as requested	\$220/hr

General Information Technology Advisory Services	Blended hourly rate
Support for public agencies such as County governments	\$220/hr
Support for public safety and emergency response	\$220/hr
Datacenter site selection, design, and moves	\$220/hr
Wide area network architecture and design	\$220/hr
Cloud computing architecture and cost forecasting	\$220/hr
Business Impact Analysis	\$220/hr
Enterprise Risk Assessment	\$220/hr
Cybersecurity	\$220/hr
IT Disaster Recovery Planning	\$220/hr
Business Continuity Planning	\$220/hr

Please note the following project duration and pricing assumptions:

- Availability of County staff
- Availability of budgeted funds to allocate necessary resources for each project phase.
- Strength of the communications to review progress and discuss project issues.
- Ability to enforce project management and control procedures.
- Plante Moran can provide project management services for the tasks described in this scope of work but cannot provide management of the County staff nor make management decisions for the district. This will require the County to identify a project lead/manager who will work jointly with our project management team to provide project oversight of the staff during the implementation phase.

#### Exhibit B

With respect to performance of work under this Agreement, Consultant shall maintain and shall require all of its subcontractors, consultants, and other agents to maintain insurance as described below unless such insurance has been expressly waived by the attachment of a *Waiver of Insurance Requirements*. Any requirement for insurance to be maintained after completion of the work shall survive this Agreement.

County reserves the right to review any and all of the required insurance policies and/or endorsements, but has no obligation to do so. Failure to demand evidence of full compliance with the insurance requirements set forth in this Agreement or failure to identify any insurance deficiency shall not relieve Consultant from, nor be construed or deemed a waiver of, its obligation to maintain the required insurance at all times during the performance of this Agreement.

# 1. Workers Compensation and Employers Liability Insurance

- **a.** Required if Consultant has employees as defined by the Labor Code of the State of California.
- **b.** Workers Compensation insurance with statutory limits as required by the Labor Code of the State of California.
- **c.** Employers Liability with minimum limits of \$1,000,000 per Accident; \$1,000,000 Disease per employee; \$1,000,000 Disease per policy.
- **d.** <u>Required Evidence of Insurance</u>: Certificate of Insurance.

If Consultant currently has no employees as defined by the Labor Code of the State of California, Consultant agrees to obtain the above-specified Workers Compensation and Employers Liability insurance should employees be engaged during the term of this Agreement or any extensions of the term.

# 2. General Liability Insurance

- **a.** Commercial General Liability Insurance on a standard occurrence form, no less broad than Insurance Services Office (ISO) form CG 00 01.
- **b.** Minimum Limits: \$1,000,000 per Occurrence; \$2,000,000 General Aggregate; \$2,000,000 Products/Completed Operations Aggregate. The required limits may be provided by a combination of General Liability Insurance and Commercial Excess or Commercial Umbrella Liability Insurance. If Consultant maintains higher limits than the specified minimum limits, County requires and shall be entitled to coverage for the higher limits maintained by Consultant.
- **c.** Any deductible or self-insured retention shall be shown on the Certificate of Insurance. If the deductible or self-insured retention exceeds \$100,000 it must be approved in advance by County. Consultant is responsible for any deductible or self-insured retention and shall fund it upon County's written request, regardless of whether Consultant has a claim against the insurance or is named as a party in any action involving the County.
- **d.** County of Sonoma, its Officers, Agents and Employees shall be endorsed as additional insureds for liability arising out of operations by or on behalf of the Consultant in the performance of this Agreement.
- **e.** The insurance provided to the additional insureds shall be primary to, and non-contributory with, any insurance or self-insurance program maintained by them.
- **f.** The policy definition of "insured contract" shall include assumptions of liability arising out of both ongoing operations and the products-completed operations hazard (broad form contractual liability coverage including the "f" definition of insured contract in ISO form CG 00 01, or equivalent).
- g. The policy shall cover inter-insured suits between the additional insureds and Consultant and

include a "separation of insureds" or "severability" clause which treats each insured separately.

# **h.** Required Evidence of Insurance:

i. Certificate of Insurance.

# 3. Automobile Liability Insurance

- **a.** Minimum Limit: \$1,000,000 combined single limit per accident. The required limits may be provided by a combination of Automobile Liability Insurance and Commercial Excess or Commercial Umbrella Liability Insurance.
- **b.** Insurance shall cover all owned autos. If Consultant currently owns no autos, Consultant agrees to obtain such insurance should any autos be acquired during the term of this Agreement or any extensions of the term.
- **c.** Insurance shall cover hired and non-owned autos.
- **d.** Required Evidence of Insurance: Certificate of Insurance.

# 4. Professional Liability/Errors and Omissions Insurance

- a. Minimum Limit: \$1,000,000 per claim or per occurrence.
- **b.** Any deductible or self-insured retention shall be shown on the Certificate of Insurance. If the deductible or self-insured retention exceeds \$100,000 it must be approved in advance by County.
- **c.** If the insurance is on a Claims-Made basis, the retroactive date shall be no later than the commencement of the work.
- d. Coverage applicable to the work performed under this Agreement shall be continued for two (2) years after completion of the work. Such continuation coverage may be provided by one of the following: (1) renewal of the existing policy; (2) an extended reporting period endorsement; or (3) replacement insurance with a retroactive date no later than the commencement of the work under this Agreement.
- **e.** <u>Required Evidence of Insurance</u>: Certificate of Insurance specifying the limits and the claims-made retroactive date.

#### 5. Cyber Liability Insurance

#### **Network Security & Privacy Liability Insurance:**

- a. Minimum Limit: \$2,000,000 per claim or per occurrence, \$2,000,000.00 aggregate.
- b. Coverage shall be sufficiently broad to respond to the duties and obligations as is undertaken by the Consultant in this agreement and shall include, but not be limited to, claims involving security breach, system failure, data recovery, business interruption, cyber extortion, social engineering, infringement of intellectual property, including but not limited to infringement of copyright, trademark, trade dress, invasion of privacy violations, information theft, damage to or destruction of electronic information, release of private information, and alteration of electronic information. The policy shall provide coverage for breach response costs (including notification costs), regulatory fines and penalties as well as credit monitoring expenses.
- **c.** If the insurance is on a Claims-Made basis, the retroactive date shall be no later than the commencement of the work.
- d. Coverage applicable to the work performed under this Agreement shall be continued for two (2) years after completion of the work. Such continuation coverage may be provided by one of the following: (1) renewal of the existing policy; (2) an extended reporting period endorsement; or (3) replacement insurance with a retroactive date no later than the commencement of the work under this Agreement.
- **e.** <u>Required Evidence of Insurance</u>: Certificate of Insurance specifying the limits and the claims-made retroactive date.

#### **Technology Errors and Omissions Insurance:**

- a. Minimum Limit: \$2,000,000 per claim or per occurrence, \$2,000,000.00 aggregate.
- b. Coverage shall be sufficiently broad to respond to the duties and obligations as is undertaken by the Consultant in this agreement and shall include, but not be limited to, claims involving security breach, system failure, data recovery, business interruption, cyber extortion, social engineering, infringement of intellectual property, including but not limited to infringement of copyright, trademark, trade dress, invasion of privacy violations, information theft, damage to or destruction of electronic information, release of private information, and alteration of electronic information. The policy shall provide coverage for breach response costs (including notification costs), regulatory fines and penalties as well as credit monitoring expenses.
- c. The Policy shall include, or be endorsed to include, property damage liability coverage for damage to, alteration of, loss of, or destruction of electronic data and/or information "property" of the County in the care, custody, or control of the Consultant. If the Consultant maintains broader coverage and/or higher limits than the minimums shown above, the Entity requires and shall be entitled to the broader coverage and/or the higher limits maintained by the contractor. Any available insurance proceeds in excess of the specified minimum limits of insurance and coverage shall be available to the Entity
- **d.** If the insurance is on a Claims-Made basis, the retroactive date shall be no later than the commencement of the work.
- e. Coverage applicable to the work performed under this Agreement shall be continued for two (2) years after completion of the work. Such continuation coverage may be provided by one of the following: (1) renewal of the existing policy; (2) an extended reporting period endorsement; or (3) replacement insurance with a retroactive date no later than the commencement of the work under this Agreement.
- **f.** <u>Required Evidence of Insurance</u>: Certificate of Insurance specifying the limits and the claimsmade retroactive date.

# 6. Standards for Insurance Companies

Insurers, other than the California State Compensation Insurance Fund, shall have an A.M. Best's rating of at least A:VII.

# 7. Documentation

- **a.** The Certificate of Insurance must include the following reference: IT Security Consulting and Services.
- b. All required Evidence of Insurance shall be submitted prior to the execution of this Agreement. Consultant agrees to maintain current Evidence of Insurance on file with County for the entire term of this Agreement and any additional periods if specified in Sections 1-4 above.
- **c.** The name and address for Additional Insured endorsements and Certificates of Insurance is: Sonoma County, its Officers, Agents and Employees. Information Systems Department, 2615 Paulin Dr., Santa Rosa, CA 95403.
- **d.** Required Evidence of Insurance shall be submitted for any renewal or replacement of a policy that already exists, at least ten (10) days before expiration or other termination of the existing policy.
- e. Consultant shall provide immediate written notice if: (1) any of the required insurance policies is terminated; (2) the limits of any of the required policies are reduced; or (3) the deductible or self-insured retention is increased.
- **f.** Upon written request, certified copies of required insurance policies must be provided within thirty (30) days.

# 8. Policy Obligations

Consultant's indemnity and other obligations shall not be limited by the foregoing insurance requirements.

#### 9. Material Breach

If Consultant fails to maintain insurance which is required pursuant to this Agreement, it shall be deemed a material breach of this Agreement. County, at its sole option, may terminate this Agreement and obtain damages from Consultant resulting from said breach. Alternatively, County may purchase the required insurance, and without further notice to Consultant, County may deduct from sums due to Consultant any premium costs advanced by County for such insurance. These remedies shall be in addition to any other remedies available to County.